

Provider Directory Data Cleanup

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Background (1/2)

- **Seeking approval for contract with Chesapeake Regional Information Exchange for our Patients (“CRISP”) for provider directory cleanup to improve plan shopping experience and save staff time**
- MHC’s provider search tool uses combined data from carriers that MHBE does not currently clean, standardize, or deduplicate
- Current search tool does not include facility data
- MHBE staff spend significant staff time assembling Essential Community Provider (ECP) data and templates, used to check that carriers contract with a certain percentage of ECPs

Background (2/2)

- CRISP already cleans and consolidates MCO provider network files for MDH's provider search tool
- The contract scope of work includes:
 - Delivery of MCO network files (already being processed for MDH)
 - Private plan network file cleaning and consolidation
 - Facility data (new functionality)
 - ECP indicator (new – will reduce time spent evaluating carrier compliance)

Procurement Details and Recommendation

Procurement Method: Sole Source - COMAR 21.05.05.02(C) based upon the fact that MHBE would like to use these services on a trial basis for provider directory data cleanup.

Vendor: Chesapeake Regional Information System for our Patients, Inc.
10480 Little Patuxent Parkway, Suite 800
Columbia, MD 21044

Term: November 1, 2026 - October 31, 2028

Amount: \$200,970

Request to Approve Contract Award

MOTION: I move to [approve/defer/reject] award of the Provider Directory Data Cleanup Contract to CRISP for a two-year contract period of November 1, 2026, to October 31, 2028, with a not-to-exceed amount of \$99,000 in Year 1 and \$101,970 in Year 2 for a total of \$200,970 for the two-year contract period [as presented] *or* [as amended].