

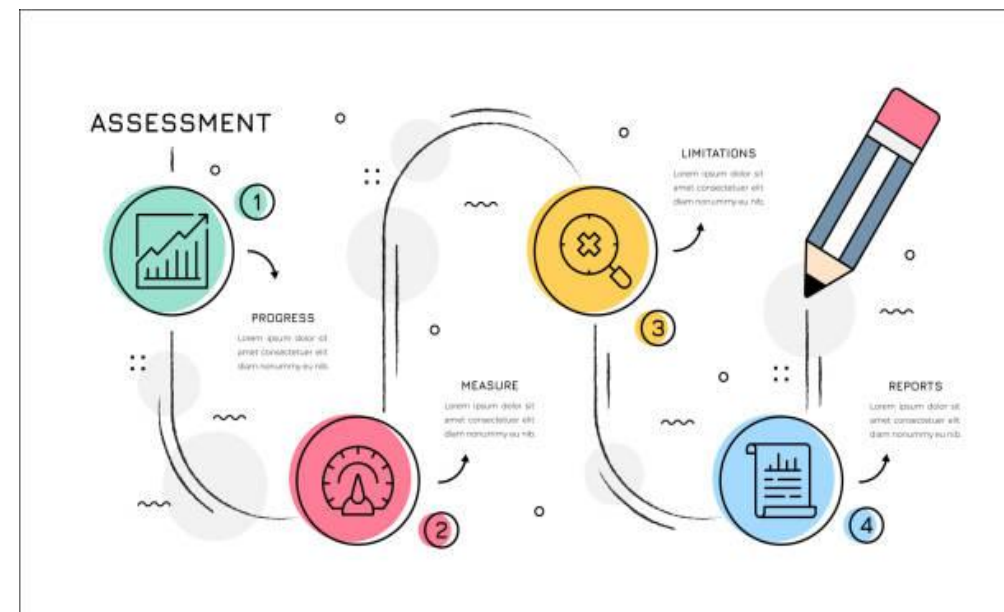
MHBE Compliance, Audit and Privacy Annual Report to the Board of Trustees

Saiqa Atta, Director of Compliance, Audit and Privacy
September 21, 2026

PRESENTATION OVERVIEW



Fraud, Waste & Abuse; Privacy; Policies



Internal Reviews; External Audits

FY26 Fraud, Waste and Abuse Monitoring & Investigations

HHD-OIG Screening - All Clear

109 IDIQ Master Contractors

All non-IDIQ Vendors

14 Carrier Licenses

73 MHBE Employees

6 FWA Allegations

Closed – 2 Cases of Undisclosed Income by Medicaid Recipients; Forwarded to MDH OIG

Closed – Potential Unauthorized Access to 47 HBX Accounts

Ongoing Investigation – Concerns Over a Business Partner's Management of Staff

Ongoing Investigation - Concerns Involving Potential Improper Coverage for Less Than 50 Individuals (2 reports consolidated into 1)



FY26 PRIVACY OVERVIEW

DUAs / NEEAs

CRISP

National Bureau of Economic Research

Equifax Test Data NEEA

New Fulfillment Center NEEA

Updated NEEA Templates

Assessments of MHBE

Privacy Impact Assessment
June 2026

ARC-AMPE Self-assessment
June 2026

Assessments by MHBE

Connector Entities Review
September 2025

Procedures & Trainings

Privacy Notice Review
May 2026

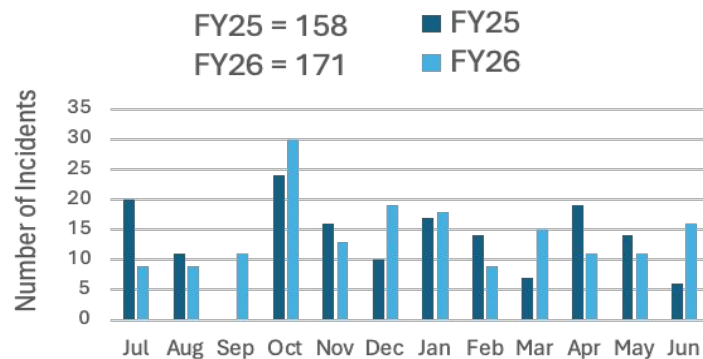
MHBE Record Retention - Phase I (Paper Records)
March 2026

Annual MHBE Staff Training & Role-based Trainings
April 2026

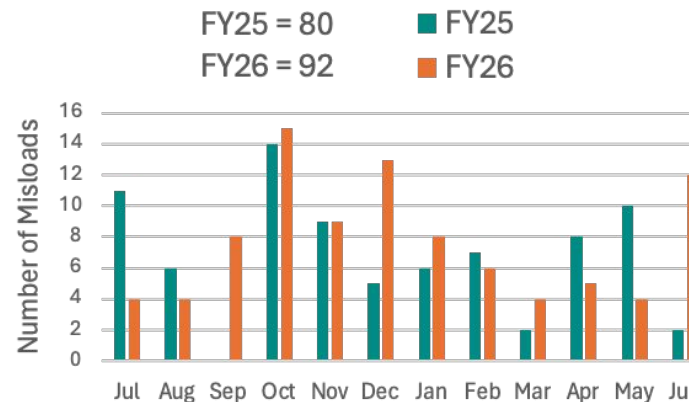
Updated Compliance & Privacy Training for CAWs
May 2026

FY26 PRIVACY NUMBERS – 07/01/25 Through 06/30/26

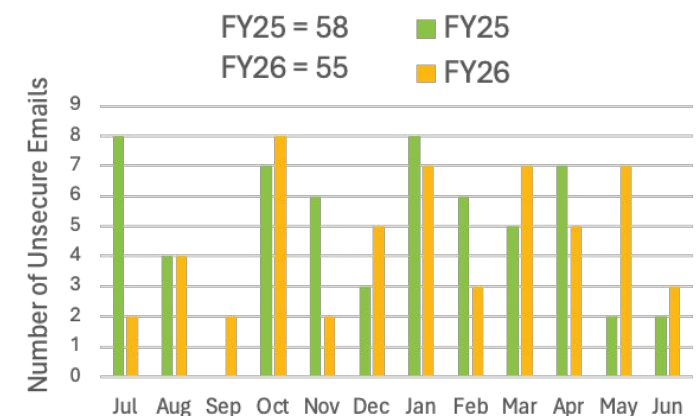
Number of Incidents



Number of Misloads



Number of Unsecure Producer Emails



10

Out of 85 Policies Need Renewal



FY26 Internal Reviews of MHBE Departmental Functions

Internal Review of	Status
HR & Organizational Effectiveness	Completed
Information Technology	Completed
<i>Ops: Appeals and Grievances</i>	<i>Paused</i>
<i>Finance & Procurement</i>	<i>Paused</i>
<i>Marketing & Communications</i>	<i>Paused</i>
<i>Policy and Plan Management</i>	<i>Paused</i>

FY26 Audits of MHBE

Audit Activity	State Date	End Date	Status	Findings / CAPs
IPPTA (Improper Payment Pre-testing and Assessment)	Jan 2024	Dec 2025	Complete	6 Recommendations 3 implemented, 2 scheduled for implementation, 1 under review
MDH PERM (Payment Error Rate Measurement) Audit RY26	Jan 2025	Apr 2026	Complete	Recommendations Related to Application Signature and Income Calculations CAP implementation scheduled for next year
DBM RED (Recruitment & Examination Division) Audit	Sep 2025	Jan 2026	Complete	1 Finding HR implemented a corrective action plan
Independent External Financial Audit - FY25	Jan 2026	Mar 2026	Complete	None
Independent External Programmatic Audit - PY25	Feb 2026	Jun 2026	Complete	None
SMART - PY25	May 2026	Jun 2026	Complete	CMS Feedback Pending



Questions / Comments

Thank you!