



MHBE Plan Management Stakeholder Committee

Sept. 5, 2024
2 – 2:45 p.m.
Virtual Meeting

Carrier Representation:

- Aetna
- CareFirst
- Kaiser Permanente
- UnitedHealthcare
- Alpha Dental
- Delta Dental
- Dominion Dental

Additional Stakeholders:

- Maryland Insurance Administration
- Maryland Citizen’s Health Initiative

Welcome:

Receipt of minutes from July 2024 PMSC was confirmed and minutes were approved without edits.

Agenda:

Topic	Member Comments
No comments or feedback from the field to begin the meeting.	

Plan Management Updates

The following updates were shared:

- Reminders/target dates were provided for the end of plan review/reconciliation and certification. Sign off from carrier's actuary responsible for rate review is required for carrier sign off.
- Individual QHPs are scheduled to be loaded into production on September 16, 2024. Small Group is scheduled for September 27, 2024.
- Tentative dates were provided for upcoming guidance and plan design for 2026.
- Special enrollment eligibility for DACA residents will be in effect as of November 1, 2024. Carriers could see enrollments with effective dates as early as December 1, 2024, for this population.

Comments/Feedback from participants:

No questions/feedback.

EDI/IT Presentation

Hadassa Thadigiri provided the timeline for EDI/IT activities through Open Enrollment.

Comments/Feedback from participants:

Carrier question: When does plan shopping open?

MHBE response – ETA on this is during the first week of October 2024. Nicole will confirm the exact date and follow up with Allison from Kaiser and other carriers as well.

Carrier question: When is the orphan list for dental due?

MHBE response – The orphan list is due in September. A date will be provided.

Carrier question: Can MHBE provide an update on if/when there will be a second catchup batch for renewals?

MHBE response – Yes, this will be confirmed, and a date will be provided via the EDI calls with carriers.

Consumer Assistance Updates	<p>Nicole Edge presented an overview of the Consumer Assistance teams' preparation for Open Enrollment was shared including:</p> <p>Updated broker counts for OE 12, broker communications, and broker training provided. Updated call center dates and hours of operation provided.</p> <p>No questions or comments.</p>
OE 12 Media Plan	<p>Nicole Edge shared information from the OE12 Media Plan. Goals, target audience, timing, and budget for this year's OE were provided. Social media, television, and radio strategies were also presented.</p> <p>No questions or comments.</p>
Policy Update	<p>Nicole Edge shared MHBE's focus for the 2025 Legislative Session and areas of interest that are being closely watched on the Federal agenda.</p>
MHC for Small Business	<p>Mimi Hailegeberal presented updates for the Small Business platform. The status of the platform build was shared with included input from the new billing vendor, NFP.</p> <p>A reminder was provided that the 'Wellness Resources' for the plan tiles on the MHC for Small Business site was implemented and will be public facing by November 1, 2024.</p> <p>Regulation updates for Small Business waiting periods and minimum participation rates were provided.</p>

Discussion: No additional comments or questions to end the meeting.

Adjournment:

Meeting Adjourned 2:45 pm