Plan Management Stakeholders Committee

May 2, 2024

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Welcome & Meeting Minutes

2024 PMSC Schedule

- March 7th - 2024 Plan Certification Timeline, MHC for Small Business, 2024 IT/EDI Roadmap.

- May 2nd- Plan/Carrier Certification Process, Legislative Wrap-up and Impact, 2024 Renewals Update, ECP Updates.

- July 11th - Testing Schedule, Renewals Schedule, Plan Management/HBX updates.

- September 5th - Open Enrollment Schedule and Updates, Marketing Plan (Buys and Engagement), Renewals check-in, MHBE Policy Focus for CY 2024.

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Plan Management Updates

Plan Certification Reminders

The following are a few reminders about important upcoming due dates. Please make sure to refer to the carrier certification checklist for clarity on any certification documents, collection path, or due dates.

- SERFF Binders should be submitted no later than Monday, June 3, 2024.

- Additional documents should be submitted to Plan Management no later than Monday, June 3, 2024.

- The actuarial certification statement can be found in the certification packet. Carriers are asked to copy the statement onto letterhead and have the appropriate member from the actuarial team sign after rates are approved by the MIA.

Renewals and System Updates

- Re-enrollment hierarchy is scheduled for implementation with impact for 2025 renewal batches. We are attempting to provide any plan changes in time for carriers to update renewal notices.

- Failure to reconcile (FTR) batches will resume for 2025 renewals.

Plan Shopping Updates

Each year plan management reviews the MHC "Get and Estimate" and plan shopping pages for changes or improvements that enhance the consumer experience and understanding of plan services and benefits. This year's focus will be the provider directory functionality. The goal is to:

- Ensure consistency

- Enhance search options

Plan management will reach out to carriers with updates or for any input as we move through the different phases of this process.

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SBMI & Escalated Case Guidance

MHBE continues to focus on improving its escalated case and reconciliation processes. This includes engagement and alignment with carriers which is a necessary step in identifying and resolving enrollment discrepancies. One of the goals of updating guidance for reconciliation efforts is to improve the renewals process and lessen the number of escalations that develop during and immediately after the open enrollment period. We ask that you please share and review the guidance sent out by MHBE on May 1, 2024, with your teams. The target effective date for the guidance provided is Monday, May 13, 2024.

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Legislative Update

Amelia Marcus

Health Policy Analyst

2024 Legislative Session

Bill	Summary	Status
HB 23 / SB 228	**Pediatric Dental Coverage:** Requires all QHPs cover pediatric dental benefits, in order to be certified and sold on the Exchange.	**Signed into law**
HB 953 / SB 701	**Young Adult Subsidy (YAS) program - funding revision:** Technical revision to the program's statutory annual funding cap of $20M, to give the MHBE Board flexibility to rollover unspent funds from prior years to use for subsidies in future plan years.	**Signed into law**
HB 728 / SB 705	**Acess to Care:** Directs MHBE to submit a 1332 waiver amendment to establish a Qualified Resident Enrollment Program, allowing Maryland residents to enroll in QHPs regardless of immigration status.	**To Governor**

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OE/State Subsidy Test Timeline

Task	Start Date	End Date
Test Case Preparation	07/08/2024	07/12/2024
Test Scenario Review	07/15/2024	07/19/2024
Cycle 1 Testing		
Initials - Test Data Setup	07/22/2024	07/24/2024
Changes	07/25/2024	07/29/2024
Renewals	08/01/2024	08/03/2024
Catch Up Batch	08/05/2024	08/06/2024
OE Scenarios	08/07/2024	08/09/2024
Cycle 2 Testing		
Initials - Test Data Setup	08/12/2024	08/13/2024
Changes	08/14/2024	08/15/2024
Renewals	08/16/2022	08/19/2024
Catch Up Batch	08/20/2024	08/21/2024
OE Scenarios	08/22/2024	08/23/2024
Carrier Sign Off	08/26/2024	

We are anticipating changes to the SFTP (Secure File Transfer Protocol) in our lower environment. No changes to the production SFTP.
The schedule for these changes will be finalized and shared with all stakeholders in June. Testing is anticipated to commence in July.
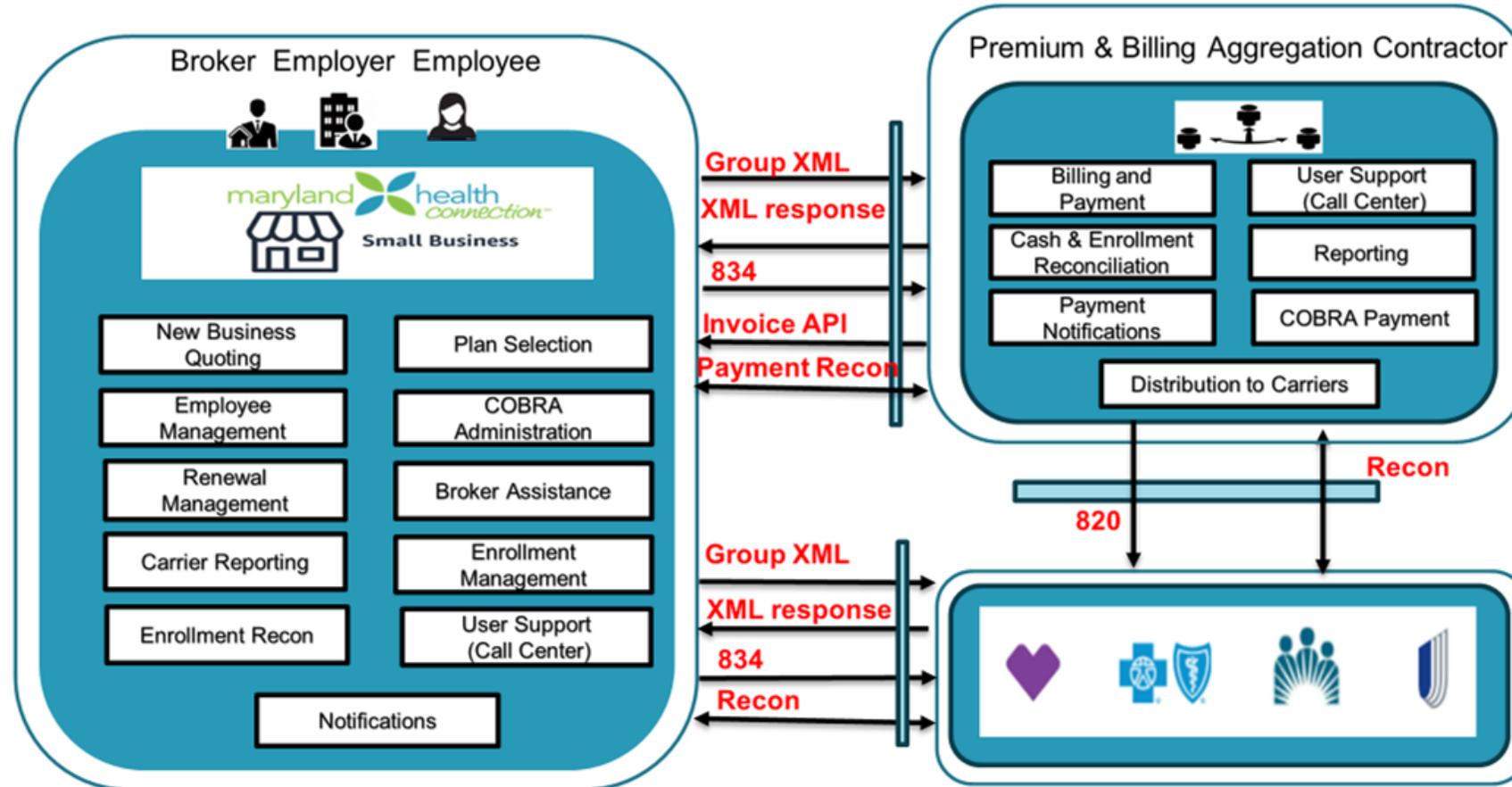
Questions & Comments

MHC for Small Business Update

Mimi Hailegeberel
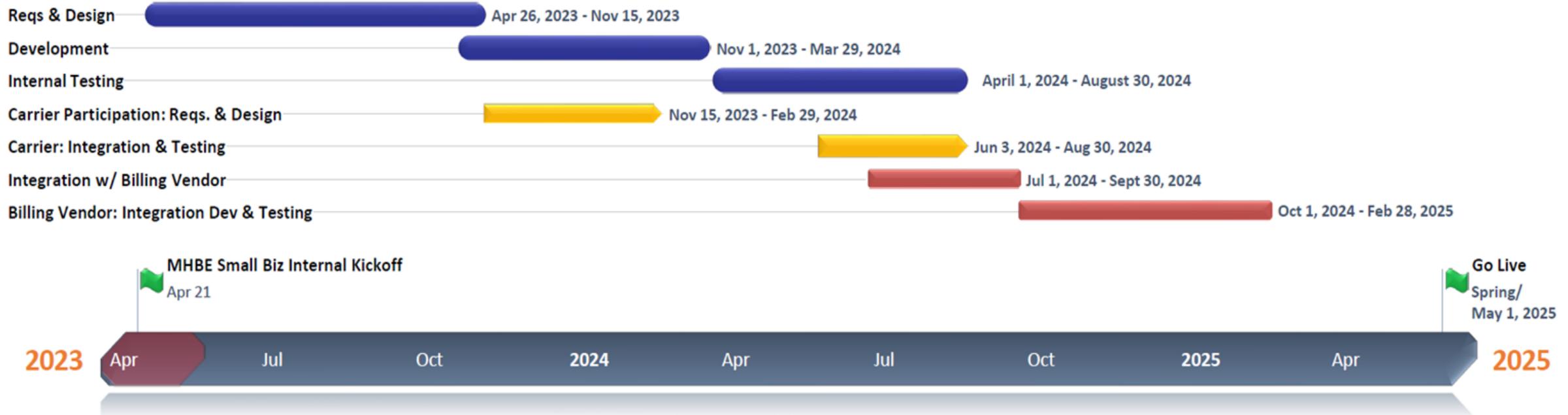Small Business Programs Manager
Maryland Health Benefit Exchange

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for small business

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Updated Enrollment Portal Flow

Enhanced Enrollment Platform Status

❖ Est. RFP Issue Date- May 10th
❖ Est. Contractor Onboarding- August 1st, 2024

❖ Est. Go-Live Date- Fall (September) 2025

Task	Timeline
Reqs & Design	Apr 26, 2023 - Nov 15, 2023
Development	Nov 1, 2023 - Mar 29, 2024
Internal Testing	April 1, 2024 - August 30, 2024
Carrier Participation: Reqs. & Design	Nov 15, 2023 - Feb 29, 2024
Carrier: Integration & Testing	Jun 3, 2024 - Aug 30, 2024
Integration w/ Billing Vendor	Jul 1, 2024 - Sept 30, 2024
Billing Vendor: Integration Dev & Testing	Oct 1, 2024 - Feb 28, 2025

MHBE Small Biz Internal Kickoff
Apr 21

Go Live
Spring/
May 1, 2025

2023 Apr   Jul   Oct   2024   Apr   Jul   Oct   2025   Apr   2025

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MHC-SB Policy Update

Stakeholders review and feedback due May 12th 2024.

Changes to COMAR 14.35.18:

1) Change the employee minimum participation rate (MPR) for a qualified employer's SHOP eligibility to "at least 60%" uniformly. Current regulation sets the MPR for businesses under the Employee Choice model at "at least 75%", and the MPR for Employer Choice model is left to the discretion of the carrier but may not exceed 75%.

2) Reduce the wait period a small employer may set for a qualified employee to no more than 60 days. Current regulation allows up to 90 days.

2024 Broker Achievement Awards

Date: May 6, 2024
Time: 11 am -2 pm

Attendees: 100 Top Brokers, MHBE Board Members & Special Guests

Location: Maryland Live!

Host: MHBE Executive Director, Michele Eberle

Questions?

Questions or Comments?

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