

MHBE Consolidated Service Center (CSC)

Solicitation # RFP MDM028490

Questions-Responses 3 - Question # 36 - IVR

Auto-Transfers CSC RFP

IVR Auto-Transfers Jan 2021 - Dec 2021	
Month	Volume
Jan-21	14,500
Feb-21	11,000
Mar-21	11,800
Apr-21	10,900
May-21	10,300
Jun-21	13,600
Jul-21	11,800
Aug-21	5,700
Sep-21	14,000
Oct-21	3,100
Nov-21	26,000
Dec-21	29,000