

Children in HealthChoice

Most children who get Medicaid are in HealthChoice. In HealthChoice most care is provided by your Managed Care Organization (MCO).

HealthChoice MCOs

Aetna Better Health	866-827-2710
Amerigroup	800-600-4441
Jai Medical Systems	888-524-1999
Kaiser Permanente	855-249-5019
Maryland Physicians Care	800-953-8854
MedStar Family Choice	888-404-3549
Priority Partners	800-654-9728
UnitedHealthCare	800-318-8821
University of Maryland Health Partners (formerly Riverside Health)	800-730-8530

Each MCO has a **network** of doctors and other providers. Your child must see the doctors who are in your health plan's network.

You must choose a **Primary Care Provider (PCP)** for your child.

- The PCP is usually a pediatrician, family doctor, or a nurse practitioner but can be a specialist
- For many MCO benefits and services, you need a **referral** from your PCP.
- Sometimes your MCO must **authorize** or approve a service.

Each MCO has a **Special Needs Coordinator** to help your child get care.

MCO Case Managers may also be available.

Local Health Department Administrative Care Coordination / Ombudsman Services

Each Local Health Department has a Administrative Care Coordinator (ACC) serves as a local resource for all HealthChoice members.

The ACC can help you understand your HealthChoice benefits and how to access services.

The ACC target populations include children, pregnant women and postpartum women, individuals with disabilities (physical, mental or developmental) and homeless individuals.

The ACC can help anyone who is eligible for HealthChoice.

For more information, call your
Local Health Department

Deaf or hard-of-hearing call
Maryland Relay at 711 or
800-735-2258

Help is available to you in your language
Free of charge
800-284-4510

Español/Spanish

Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al.

中文/Chinese

如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

Help for Children with Special Health Care Needs



HealthChoice Maryland's Managed Health Care Program



Larry Hogan, Governor
Boyd Rutherford, Lt. Governor
Robert R. Neall, Secretary

What Does Medicaid Provide for Children & Youth?

Maryland Medicaid provides complete health care. Health care is important to help your child reach his or her full potential.

What is EPSDT?

All children in Medicaid get Early & Periodic Screening, Diagnosis and Treatment (EPSDT) services. EPSDT is for infants, children, and youth up to 21 years old.

EPSDT means your child can go to the doctor for a Healthy Kids check-up. Every child needs check-ups.

Healthy Kids check-ups include:

- Healthy Kids Screen
- Developmental Health Screen
- Lead Test
- Dental Screen
- Vision Screen
- Hearing Screen
- Immunizations/shots



It is important to identify health and developmental issues as early as possible.

EPSDT Services

Some of the services Medicaid covers include:

- Dental
- Doctor & Clinic Visits
- Durable Medical Equipment (for example, wheelchairs)
- Disposable Medical Supplies (for example, feeding tubes)
- Emergency Room Care
- Eye Exams & Eyeglasses
- Hearing Aids
- Home Health
- Hospital (Inpatient & Outpatient Care)
- Lab Tests & Screenings
- Medical Day Care
- Nutrition Services
- Personal Care
- Prescription Drugs
- Private Duty Nursing
- Substance Use Treatment
- Targeted Case Management
- Therapies (Physical, Occupational, Speech, Audiology)
- Transportation (maybe available through your Local Health Department)
- Other Services, if medically necessary

Behavioral Health Care Services

For help with mental health or substance use disorder services contact Behavioral Health at 800-888-1965.

Dental Services

Dental care, including exams, cleanings, fillings, and braces if medically necessary. Call Healthy Smiles Dental Program 855-934-9812.

If Your Child Is Not In HealthChoice

How your child gets health care is different if your child is not in HealthChoice. The service your child can get may be different.

If your child is already in a program listed below, call the numbers below to find out more about available services.

Fee-For-Service
410-767-5800 or 800-492-5231

Autism Waiver
410-767-1446 or 800-535-0182

Developmental Disabilities Waiver
410-767-5600

Model Waiver
410-987-1048 or 800-296-2242

Rare & Expensive Case Management (REM) 800-565-8190