



Plan Management Stakeholder Committee Meeting

March 4, 2021
2:00pm-3:30pm

Dial in: 1-470-273-8669
Pin: 765591859

Attendees:

Kimberly Edwards, Nicole Edge, Tasha Woodberry, Hadassa Thadigiri, LeeAnn Sapp, Johanna Fabian-Marks, Jessica Grau, Srijia Vutukuru, Heather Forsyth, Ginny Seyler, LeeAnn Sapp, Bilal Nazir, Carol Ball, Sandy Waters, Susan McLean, Arthur Martinez, Chelsea Bishop, Debbie Jochum, Stephanie Klapper, Amanda Ballard, Natasha Murphy, Dave Brock, Shanette Baker, Kristin Stoll, Lena Fertel, Christy Moreno, Cathleen Lee, Jessica Juarez, Melissa Cole, Desiree Silay, Allison Mangiaracino, Jessica Rockow

Welcome and introductions:

Nicole Edge, Program Manager, Plan Management welcomed everyone and initiated opening introductions by all parties present. An overview was provided of the topics to be discussed at PMSC meetings.

The Plan Management Stakeholder Committee (PMSC) charter for plan year 2021 was reviewed and ratified with without changes.

Agenda:

Topic	Member Comments
Plan Management Updates	<p>Nicole Edge presented the 2021 PMSC schedule and provided an outline of topics to be discussed during the 2021 PMSC meetings. Encouragement was given to committee members to submit desired topics they wish to see added.</p> <p>A reminder was given that open enrollment for the 2022 plan year will commence on November 1st and end on December 15th.</p> <p>The carrier annual reviews were successful, and thanks was given to all carriers that participated. Some of the takeaways from the annual review meetings included: Continued focus on reducing orphan accounts; Pay Now URL availability for dental enrollments; accommodating end of July 834 testing dates; increasing the number of days for user acceptance testing and providing more advance notice for MHBE plan shopping window dates.</p> <p>Plan Certification Updates - SERFF Binder submission dates have been changed to June 7, 2021. Carriers were advised to submit any questions</p>

	<p>and/or concerns to Nicole and Kimberly. Plan certification materials will be distributed to carriers mid to late April 2021. Additionally, the Transparency and Coverage Template will be a mandatory binder submission for plan year 2022.</p> <p>User Acceptance Testing Review Tools - Excel review tools will be required for UAT. A draft of the tools was sent to most carriers via email, and feedback on the tools is requested by Friday March 12, 2021. Ms. Edge explained the purpose for the UAT review tools and gave an overview and demonstration.</p> <p>Stand Alone Dental Plans Shopping Display - Nicole Edge provided an overview of current initiatives in process for Stand Alone Dental Plan Display. There is an increased focus on improving usability and the consumer experience. Feedback from carriers regarding changes and improvements desired is strongly encouraged.</p>
SHOP Updates	<p>Ongoing conversations continue for phase two of MHC for SHOP enrollment functionality. Continued updates will be provided as progress is made. MHBE will continue to work with carriers throughout the development and implementation stages. Implementation is projected for the later part of plan year 2022.</p>
MHBE IT	<p>Hadassa Thadigiri presented a graph of the 2021 EDI roadmap and timeline for target dates. 1095 initial notices were completed by January 31, 2021. Release 34 was completed on January 29, 2021. Execution will continue until April 15, 2021. Release 35 is schedule for March 26, 2021. There were no major changes that impact the carriers. The changes are specific to internal processes. Release 36 is scheduled for May 28, 2021. Details will be shared during the May 2021 PMSC meeting.</p>
Legislative Updates	<p>Ms. Fabian-Marks, Director of Policy and Plan Management provided updates on focus areas for the current legislative session.</p> <p>The COVID Bill proposes to impact premium tax credits expanding eligibility to individuals over 400% FPL. Ms. Fabian-Marks presented charts providing an overview of the projected premium rates if the proposed bill is passed.</p> <p>Implementation - Ms. Thadigiri provided an update on implementation dates. MHBE go live date is schedule for May 1, 2021. The requirements portion is scheduled to be completed by March 26, 2021. Testing completion is scheduled for April 23, 2021.</p> <p>Ms. Fabian-Marks requested that carriers provide feedback and consider the following items:</p> <ol style="list-style-type: none"> 1. The level of consumer action required for the increase in APTC (Automatically redetermining eligibility for existing enrollees or providing notice to enrollees informing them of possible eligibility and the need to act). <p><i>Ms. Klapper suggested the option for automatically redetermining eligibility for consumers.</i></p> <p><i>Ms. Murphy advised that the CareFirst team would review and analyze internally and get back to MHBE early next week with feedback.</i></p> <ol style="list-style-type: none"> 2. Should existing enrollees have the option to change plans due to the increase in APTC? 3. Can carriers send notification to consumers to adjust the autopay amount if premiums change?

4. Should enrollees who are newly eligible for APTC over 400% FPL, within the 30-day grace period, be given a 90-day grace period?

Ms. Fabien-Mark requested that carriers communicate to their off-exchange enrollees that they may be eligible for a reduced premium if they enroll in coverage through MHC.

Carriers were asked to maintain the accumulators for the deductible and out of pocket maximum if enrollees remain with the same carrier.

Carrier feedback is always welcomed.

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Adjournment:

Meeting Adjourned 3:03 pm