

Plan Management and Stakeholder Committee Meeting

July 2, 2020

2:00 p.m. – 2:40 p.m.

Maryland Health Benefit Exchange

Dial in: 1-470-273-8669 Pin: 765591859

Participants: Johanna Fabian-Marks, Kimberly Edwards, Nicole Edge, Hadassa Thadigiri, Srija Vutukuru, Ginny Seyler, Elizabeth Leo, Chaitanya Ghadiyaram, Elvina Moras, Kristen Stoll, Natasha Murphy, Allison Mangiaracino, Katherine Wait, Sebastian Passanisi, Carol Ball, David Brock, Julie Sinclair, Jennifer Keeskes, Elizabeth Zielger, Jessica Juarez, Stephanie Klapper, Sandy Walters

Welcome and Introductions

Nicole Edge, Manager-Partner and Plan Management welcomed everyone and initiated opening introductions by all parties present.

May 7, 2020 meeting minutes were approved without change.

Feedback from the Field

Nicole Edge inquired about additional topic suggestions for upcoming committee meetings.

Plan Management Updates

Nicole Edge presented the 2020 Plan Management and Stakeholder Committee Meeting (PMSC) Schedule for the remainder of the year.

Nicole Edge outlined the following reminders for Plan Year 2021 plan certification:

- Carrier binders are due to be submitted in SERFF by Monday, July 6, 2020.
- Carriers will be notified of any objections and/or changes via SERFF and email.
- Carriers will receive three rounds of extracts with one week to review and provide feedback.
- UAT will be available for medical and dental carriers

- Carriers are required to upload final Rate Templates (if changes are made) via SERFF and provide written acknowledgement to MHBE that Rate Templates in SERFF are the final, MIA approved Rate Template.

An outline of additional resources MHBE requests from carriers for training and consumer assistance workers was presented. Carriers were also asked to provide any wellness program and chronic disease management resource information available.

MHBE confirmed that 2019 quality ratings will be displayed for the 2021 plan year.

Changes to Plan Shopping

Nicole Edge presented a new item to be displayed during plan shopping on the plan comparison page. A field will be added to the out of pocket drug deductible and drug max out of pocket that will alert shoppers to whether a drug coupon may apply to a plan. Carriers were asked to provide drug coupon applicability for each plan to Plan Management.

Carrier Termination Notices

Johanna Fabian-Marks reviewed requirements for the 2021 Payment Notice update for termination notices. Carriers will be required to provide notices for all termination events. MHBE asked carriers to provide the date they expect to come into compliance with the requirement.

SHOP Updates

Nicole Edge presented the updated screens for the recent phase of the Maryland Health Connection for Small Business portal. The new capabilities available for small business owners and brokers by way of employer accounts and broker accounts was reviewed. The committee was also advised that training materials and job aides are forthcoming for brokers and consumer assistance workers.

MHBE IT

Hadassa Thadigiri presented the 2021 plan load and renewals timeline, as well as the carrier renewal and 834 testing schedules. Carriers were advised that the UAT environment will be available for carriers to test plans before the carrier sign off and approval.