

Plan Management Stakeholder Committee Meeting
May 7, 2020
2:00 p.m. – 2:40 p.m.
Maryland Health Benefit Exchange
Fredrick Douglas Conference Room
750 East Pratt Street, 6th Floor, Baltimore, MD 21202
Dial in: 1-470-273-8669 Pin: 765591859

Attendees: Johanna Fabian-Marks, Kimberly Edwards, Nicole Edge, Hadassa Thadigiri, Srija Vutukuru, Ginny Seyler, Rita Dyer, Elizabeth Leo, Emilia Sliwka, Kristen Stoll, Nabila Rahman, Natasha Murphy, Amanda Ballard, Bill Wehrle, Allison Mangiaracino, Katherine Wait, Sebastian Passanisi, Carol Ball, Linda Dietsch, Cindy Hipwell, David Brock, Julie Sinclair, Elizabeth Ziegler, Jessica Juarez, Stephanie Klapper, Sandy Walters

Welcome and Introductions

Nicole Edge, Manager, Plan and Partner Management welcomed everyone and initiated opening introductions by all parties present.

March 5, 2020 meeting minutes were approved without changes.

Feedback from the Field

Nicole Edge encouraged committee members to submit suggestions for future meeting agenda topics.

Plan Management Updates

Nicole Edge presented the 2020 Plan Management Stakeholder Committee Meeting (PMSC) schedule.

Nicole Edge outlined the following reminders for Plan Year 2021 plan certification:

- Carrier application is currently available on marylandhbe.com.
- Carriers should make sure to include all URLs in the new URL template.
- Certification packets will be sent out the first week in June.
- ECP templates will be available this coming Monday, May 11, 2020.

A committee member asked if MHBE planned to suspend the requirement for QIS given the guidance from CMS to suspend due to the COVID-19 pandemic. Kimberly Edwards advised that MHBE will discuss internally and inform carriers of the decision.

Stand Alone Dental Plans – Special Enrollment

Nicole Edge provided an overview of current medical special enrollment periods that allow consumers to shop for dental as well medical plans. She advised that over the next few weeks Plan Management will engage dental carriers in a discussion on expanding upon these to include: birth, adoption, marriage, and new QHP eligibility.

SHOP Updates

Nicole Edge advised that the development of Phase 2 of MHC for Small Business/SHOP has been postponed until approximately mid-year 2021 with no currently known implementation date. MHBE is working to expand the current MHC for Small Business functionality to include the ability for employers to create employer accounts. The committee was informed that once there are available dates for development and implementation of Phase 2, carriers will be engaged with enough time for them to provide input. The committee was also informed that SHOP workgroups would be suspended until further notice.

David Brock from Aetna inquired if carriers will need to be involved with the June implementation. Nicole Edge advised that there would be no carrier testing or involvement necessary, as this will be a tool to inform consumers/employers.

MHBE IT

Hadassa Thadigiri presented an updated release schedule. The COVID-19 special enrollment rules and 834 code was also reviewed. Hadassa Thadigiri also advised that carriers will be notified if the deadline for the COVID-19 special enrollment period is extended.

Srija Vutukura presented the dates for dental reconciliation.

Hadassa Thadgiri advised that the Salesforce Integration project has a tentative August 2020 implementation date, and that an update will be provided if this date changes.

Broker/Producer Operations

Rita Dyer informed the committee that the Producer Operations team is looking for a way to standardize commission inquiries from brokers. The goal is to have a way for the Producer

Operations team to establish a point of contact at the carrier level in order to resolve broker's commission questions/concerns.

Carriers were advised to discuss this with their teams involved with producers/brokers and gather information on current processes and how they would like MHBE to communicate with them. Nicole Edge advised that carrier calls will be established in order to work through a new process.

Legislative Wrap Up

Johanna Fabian-Marks provided the legislative wrap up that included a review of the bills that were monitored during the legislative session. These were the bills that would have impact on MHBE:

- HB196/ SB124-Individual subsidies (Passed and sent to the Governor)
- HB959/SB872-Health insurance consumer protections (Passed and sent to the Governor)
- HB1329 and HB930/SB977-Small group subsidy program (Not passed)
- SB183-Pregnancy SEP clean up (Not passed)

Reinsurance

Johanna Fabian-Marks informed everyone of key dates related to the reinsurance program. The first reinsurance program payments are schedule to be distributed September 2020. The annual accountability report is due June 30, 2020. The committee was also informed of the following mandated studies that are due to the legislature in 2020:

- 7/15/2020-MEEHP enrollment numbers
- 9/30/2020-2019 reinsurance payments, future spending and funding forecast, and planned use for unused FY 2021 provider assessment fees
- 12/1/2020-Study of individual subsidies
- 12/1/2020-Future state funding level of MHBE

The committee was also advised that the second Annual Reinsurance Forum is scheduled for June 17, 2020 from 12:30pm-2:30pm and will be held remotely.

Meeting Adjourned 2:40