

**Plan Management and Stakeholder Committee Meeting**  
**March 5, 2020**  
**2:00 p.m. – 2:45 p.m.**  
**Maryland Health Benefit Exchange**  
**Fredrick Douglas Conference Room**  
**750 East Pratt Street, 6<sup>th</sup> Floor, Baltimore, MD 21202**  
**Dial in: 1-470-273-8669 Pin: 765591859**

**Attendees:** Kimberly Edwards, Nicole Edge, Tasha Woodberry, Hadassa Thadigiri, LeeAnn Sapp, Johanna Fabian-Marks, Srijia Vutukuru, Kristen Stoll, Amelia, Nabila Rahmin, Alexis Hippe, Amanda Ballard, Katherine, Sebastian, Carol Ball, Cindy, Dave, Stephanie Klapper, Sandy Walters

**Welcome and Introductions**

Nicole Edge, Manager-Partner and Plan Management welcomed everyone and initiated opening introductions by all parties present.

The Plan Management Stakeholder Committee 2020 Charter was ratified and approved without changes.

**Feedback from the Field**

Nicole Edge encouraged committee members to submit suggestions for future meeting agenda topics.

**Plan Management Updates**

Nicole Edge presented the 2020 Plan Management Stakeholder Committee Meeting (PMSC) Schedule for the year, along with the tentative agenda items.

Johanna Fabian-Marks was officially introduced as the new Director of Policy and Plan Management.

It was announced that Rebecca Sullivan, former SHOP Account Manager resigned effective February 25, 2020. Recruitment for a new Account Manager for SHOP will begin soon. All SHOP related inquiries should be directed to Johanna Fabian-Marks until there is a replacement for Rebecca.

MHBE is currently recruiting for the vacant Health Policy Analyst II position left vacant in November 2019.

The 2021 open enrollment period will begin on November 1, 2020 and close December 15, 2020. MHBE is requesting that all carriers provide a weekly report of all Off Exchange enrollments during the open enrollment season. This effort will assist in assessing the impact of the reinsurance program.

### **Out-of-Pocket Cost Calculator**

Nicole Edge advised that the Out-of-Pocket Cost Calculator is in the final stages of development and will go live effective April 2020.

### **Carrier Interchange Project**

The carrier interchange project (escalation migration to salesforce) has been delayed and a new date will be determined. MHBE will continue to work with carriers to identify the carrier staff that will need SalesForce access, and on a testing phase and timeline.

A workflow of how the Carrier Interchange Project will function was discussed and visually demonstrated.

### **Stand Alone Dental Plans - Plan Shopping Display**

Nicole Edge provided an overview of current initiatives in process for the Stand Alone Dental Plan Display. There is an increase focus on improving usability, consumer experience and the plan display. Feedback from carriers regarding changes and improvement desired is strongly encouraged.

### **SHOP Updates**

Nicole Edge provided an update on the SHOP program initiatives. The Maryland Health Connection Small Business platform is in development and will be implemented as follows:

PHASE 1 – SHOP quoting tool plan and comparison is complete with updates on-going.

PHASE 2 – Small Business Platform is schedule for completion August 2020 with a focus on renewals and active groups.

PHASE 3 – Initiatives to be determined

### **Small Business and Carrier Engagement**

MHBE will continue to work with carriers throughout the development of the small business platform. Individual meetings with the carriers will be schedule to get pertinent feedback.

### **MHBE IT**

Hadassa Thadigiri presented a graph of the 2020 EDI Roadmap and timeline of target dates.

Maryland Easy Enrollment Health Insurance Program (MEEHP) notices will be sent to consumers between February and April 2020, this process pertains only to the Comptroller.

The Failure to Reconcile batches are scheduled to run April 1, 2020.

R31 consist of internal changes only; there will be no impact to the carrier.

### **Individual Coverage**

Johanna Fabian-Marks presented a table displaying the criteria and scope of the HRAs. She will continue to monitor to evaluate how the market is responding. She opened up the discussion to carriers to provide input and responses from the field.

The carriers advised that brokers are demonstrating little to no interest in HRAs.

### **Program Integrity Rule**

Johanna Fabian-Marks provided background information on the Program Integrity Rule. She advised that she will be reaching out to carriers soon to discuss strategies and obtain ideas about how best to reduce the burden of double billing to consumers as a result of the Program Integrity Rule.

### **Reinsurance**

Johanna Fabian-Marks informed everyone of key dates related to the reinsurance program. The first reinsurance program payments are schedule to be distributed September 2020. The annual accountability report is due June 30, 2020.

**Meeting Adjourned 2:45**