



MHBE Plan Management Stakeholder Committee
July 11, 2019
Maryland Health Benefit Exchange
Hopkins Conference Room
750 East Pratt Street, 6th Floor, Baltimore, MD 21202
Call-in: 1-320-322-1277
ID: 875445270

Meeting Minutes

In Attendance

Nicole Edge
Elizabeth Leo
Kimberly Edwards
Jessica Grau
Taylor Kasky
J. Boyle
Amanda Ballard
Alexis Hippe
Marisol Hernandez
Nabila Rahman
Natasha Murphy
Shaunteria Scott
Sheebani Patel
Dave Brock

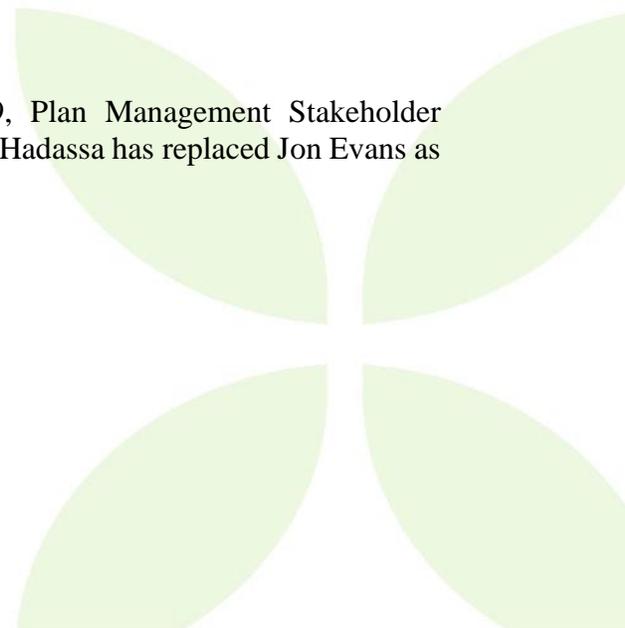
E. Pidoul
John Fleig
K. Stoll
M. Cole
Rita Dyer
Linda Dietsch
Paul Spiedell
Cheryl Ball
Val Damby
Paula Cooper
Hadassa Thadigiri
Srija Vutukuru

Welcome and Introductions

May 2, 2019 Minutes approved

Plan Management Updates

Nicole Edge presented a schedule of the Plan Year 2019, Plan Management Stakeholder Committee (PMSC) meeting schedule. Nicole announced that Hadassa has replaced Jon Evans as the point of contact for EDI inquiries and updates.





Stand-Alone Dental

Nicole Edge provided an update on the status of Stand Alone Dental Plan (SADP) implementation. The program will allow consumers to enroll in SADPs throughout the plan year; there would not be a cut off period for enrollment. Discussions with the carriers yielded the following items for consideration:

Timeline for enrollment
Pre or post enrollment
Off Exchange enrollment

Nabila Rahman suggested that a special enrollment period be established for dental plan rather than a rolling enrollment period.

Nicole Edge reminded participants that the conversation is one of an exploratory nature as MHBE looks to expand SADP space.

Next Steps: Follow-up discussion with carriers. Request that carriers provide feedback from staff that work directly in the areas impacted. Note all challenges carriers forecast. Provide additional ideas for implementation.

SADPs projected to begin for Plan Year 2021 enrollment period.

Kimberly Edwards will resend the initial correspondence inviting comment from the carriers.

Plan Shopping Experience

Nicole Edge reviewed new plan shopping features to be implemented to enhance plan shopping experience. Development plans are in process to create an out of pocket cost calculator and an enhanced prescription drug search feature. The expected completion will be determine a later date.

Next Steps: Feedback will be solicited from carriers for ideas on implementation.

2021 Plan Certification Status

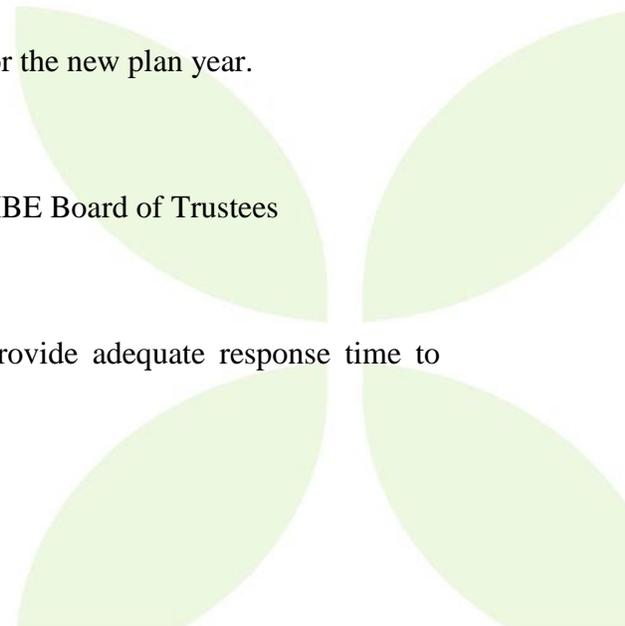
Plan Certification Standards timeline will be released earlier for the new plan year.

July 27, 2019 – Introduction of Draft Certification Standards

September 2019 Certification Standards to be presented to MHBE Board of Trustees

October 2019 – Finalization of Plan Certification Standards

Action: Carriers requested a 30 day comment period to provide adequate response time to comment period prior to the Board meeting.





Plan Certification

Nicole Edge announced that carrier plan certification is in process. Certification materials were sent to carriers. The materials contain a checklist that outlines required submission due dates. The goal is to ensure that all carrier submissions are received by the due dates. Encouragement was given to carriers to contact Plan Management with questions or concerns.

Carrier User Acceptance Training (UAT)

Nicole Edge announced that UAT testing is scheduled for Monday, August 12, 2019, in the MHBE Training Room. The schedule times for testing are 10am-1pm and 1pm-4pm. Carriers were informed that if they have a conflict with the schedule times please reach out to the Plan Management team.

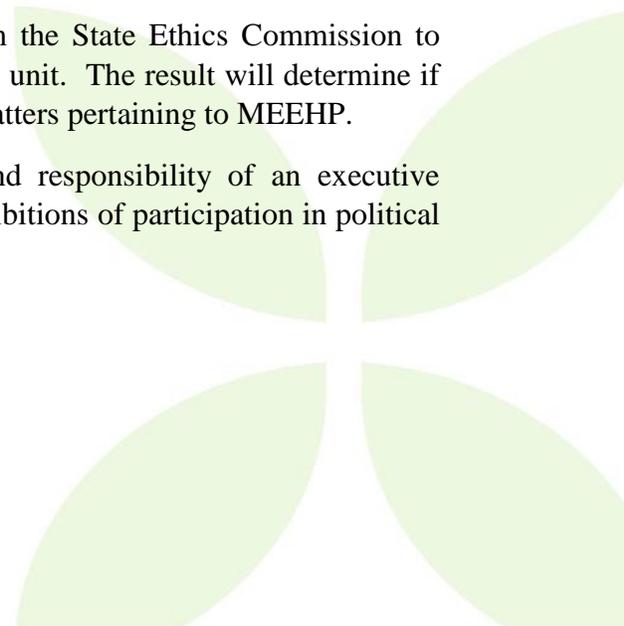
Action: Nicole Edge will check into providing a virtual follow-up.

Maryland Easy Enrollment Health Insurance Program (MEEHP) aka Tax SEP

Nicole Edge reported that starting January 2020, MHBE will collaborate with the Maryland Comptroller's Office to identify consumers that indicated interest in eligibility for assistance with health insurance premiums. MHBE will move to aid those consumers in getting enrolled into a qualified QHP. She noted that the process will be implemented in two phases. The first step will be completed by January 2020 in which a preliminary eligibility determination will be done. The second phase will be implemented to increased enrollment features in the HBX. The enrollment period will be between January and April of each year. Consumers that file taxes after the last tax day in April will not be able to take advantage of the tax SEP. The SEP duration is 35 days from the date a consumer receives preliminary eligibility.

Nicole Edge advised that MHBE is still awaiting word from the State Ethics Commission to confirm if the MEEHP work group is considered an executive unit. The result will determine if MEEHP workgroup members will be able to lobby on legal matters pertaining to MEEHP.

Jessica Grau provided an overview of the requirements and responsibility of an executive workgroup. Additional information was provided on the prohibitions of participation in political activities for members of an executive workgroup.





2019 Renewal Timeline

Hadassa Thadigiri reviewed the 2019 Renewal Timeline. Automated renewal will be September 21st. Hadassa will join Srija on the carrier EDI calls on an as needed basis. She presented a timeline of the dental 834 redesign.

Testing for 834 health will require a separate schedule. CareFirst will notify MHBE if they would like a separate schedule for health and dental. MHBE will provide Delta Dental with an outline of what is being updated in the 834 dental redesign.

MDThink Update

Hadassa Thadigiri announced that the tentative go live date is scheduled for July 22, 2019. She advised that carriers will need to hold files between July 19th-21st and can resume sending files on July 22nd. MHBE will not send files until July 23rd.

SHOP

Rebecca Sullivan provided an overview of the Direct Enrollment process for employee choice groups. MHBE will be contacting brokers to review the process to ensure adequate understanding. An inquiry was made as to whether carriers collect business entity information on brokers. Additional inquiry on whether carriers are collecting employee/employer choice is collected for reporting purposes.

Action: Carriers to provide feedback on broker entity information no later than August 12, 2019.

The SHOP Advisory Committee meeting is on July 24, 2019 in Hanover, Maryland. A demonstration of the SHOP Portal tool will be conducted during the meeting.

Policy

Taylor Kasky announced that the SHOP Regulations will published in the July 19, 2019 register issue.

Meeting Adjourned 3:05 p.m.

