

## MHBE Board Meeting July 17, 2017

IT Update

Presented by: Venkat R. Koshanam, CIO, MHBE

## Agenda



- X IT Dashboard
- Key Milestones
- ✗ IDIQ FY2018 NTE Increase Approval Request

## IT Dashboard



**Enhancements** 

Maintenance 8 Operations

Special Projects

#	INITIATIVE	GO-LIVE	STATUS
1	Salesforce CRM Phase 1 - Implementation including HBX Integration, Business Rules Automation, LMS integration, Knowledge, Reports and MHBE Case Templates	07/01/2017	Deployed
2	MCO & Provider Directory Integration into HBX	08/25/2017	Testing
3	Salesforce CRM Phase 2 – PROMIS Integration	10/15/2017	Development

	1	Data reconciliation with Carriers	08/10/2017	Ongoing
ons	2	SBMI - Payment Reconciliation Initiative with CMS and Carriers	08/10/2017	CMS Testing
Operations	3	IRS compliance requirement to upgrade Java	09/22/2017	Development
Ope	4	Plan Year 2018 – QHP plan management, carrier testing and auto-renewals	10/15/2017	Ongoing
	5	Open Enrollment Readiness	10/15/2017	Planning

1	UI/UX Enhancements	12/31/2017	Ongoing
2	Quality Assurance and Test Automation	12/31/2017	Ongoing
3	SQL to PG Reports Conversion/Consolidation	09/22/2017	Ongoing
4	Mobile Push Notification	09/22/2017	Ongoing
5	MD THINK – Memorandum of Understanding between MHBE and DHS	07/31/2017	Review & Approval

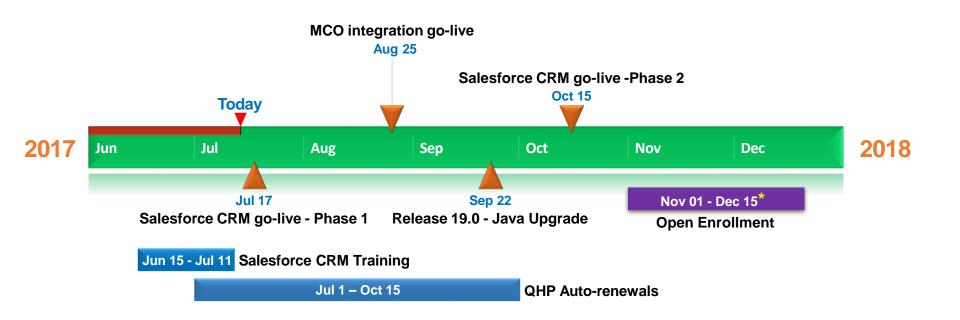






## **Key Milestones**





<sup>\*</sup> OE date may be extended if necessary





Project	Amount Approved (\$)*	Amount Expended in FY 2017 (\$)	Balance Amount (\$)
MCO	1,450,000.00	784,429.00	665,571.00
CRM	2,000,000.00	458,295.00	1,541,705.00
Total amount available	2,207,276.00		

<sup>\*</sup>The Board has already approved the amounts on January 17, 2017 for MCO and CRM project initiatives

MHBE requests the Board's approval to increase the Not-To-Exceed (NTE) Amount of the IDIQ budget by \$2,207,276.00 for the Fiscal Year 2018.