

Board Meeting

June 19, 2017

IT Procurement Approval Request

Presented by:

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- ✦ IDIQ Resource Functions Overview
- ✦ IDIQ FY 2018 NTE Approval Request
- ✦ Software License/Subscription Renewal

IDIQ Resources Overview





IT consulting and technical support services are procured through a streamlined, competitive and cost effective process using the Indefinite Quantity, Indefinite Delivery (IDIQ) Master Contract. In July 2015, 45 vendors were approved for the IDIQ Master Contract for three years under specific labor categories relevant to the project initiatives at MHBE.

PMO Resources	System Support	Enhancements	Maintenance
<ol style="list-style-type: none"> 1. Project Management 2. Work Management 3. Deliverables Management 4. Release Management 5. Change Management 6. Policy and Compliance 7. PII Resolution Tasks 8. Problem Escalation 9. IT Procurement and Vendor Performance Management 10. Liaison with external agencies 11. IT Audit and Compliance 12. Reporting 	<ol style="list-style-type: none"> 1. Data and bug Fixes 2. EDI Operations 3. 1095 A, B generation 4. 8001 processing 5. Production support and workflow management 6. Enrolment tracking and reporting 7. Notice generation 8. IRS H36, H41, CMS PLR reporting, reconciliation 9. Medicaid redetermination and renewal 10. OE Policy Changes 11. SQL query development and validation. 12. Generation of weekly and monthly reports for DHMH and CMS. 13. Testing & Quality Assurance 	<ol style="list-style-type: none"> 1. Application development 2. 834 Enhancements 3. MMIS interface and replacement of IDB 4. Mobile enhancements 5. Notice revamp 6. UX enhancements to CP and WP 7. Electronic transfer of voter registration application 8. HBX service integration with Salesforce CRM 9. Implementation of PARIS interface with DHR 10. Allows MAGI coverage for certain non-MAGI coverage population 11. MCO Integration 12. Transitional MA 13. Provider Directory Integration 14. Periodic data matching 15. MPI Generation 	<ol style="list-style-type: none"> 1. Infrastructure maintenance 2. Software licensing support 3. Hardware performance monitoring 4. Technology modernization 5. VPN, tunnels, set-up and security 6. VoIP network maintenance 7. JBoss FUSE testing 8. Server maintenance Web , ESB, WSRR, Corticon 9. Content management system, Adobe and MPI 10. Infrastructure support 11. System security and maintenance 12. Database administration

FY 2018 IDIQ NTE Approval Request

#	TYPE OF SERVICE	FFP/SFP RATIO (%)	FFP AMOUNT (\$)	SFP AMOUNT (\$)	TOTAL (\$)
1	PMO Resources	90/10	2,709,000.00	791,000.00	3,500,000.00
2	System Support	75/25	3,160,500.00	1,739,500.00	4,900,000.00
3	Enhancements	90/10	3,947,400.00	1,152,600.00	5,100,000.00
4	System Maintenance	75/25	2,902,500.00	1,597,500.00	4,500,000.00
	TOTAL		12,719,400.00	5,280,600.00	18,000,000.00

Software & Hardware Licenses/Subscription Renewal

Solutions	Use	Licensing model	FFP -75% (\$)	SFP - 25% (\$)	Total (\$)
 Corticon Business Rules Engine (Exp: 05/29/2018)	Business Rules Management and Automation System	Maintenance and Support	190,818.16	105,023.95	295,842.11
 Tibco Patterns Search (Exp: 05/29/2018)	Application cache for faster search executions	Maintenance and Support	189,162.88	104,112.91	293,275.79
 Salesforce CRM (Exp: 03/02/2018)	Customer Resource Management and Case management Solution	Perpetual through ICPA against GSA contract	339,550.30	186,884.27	526,434.57
 Storage Area Network Disk Space	100 TB of additional disk space for MHBE's Net App Storage Solution	One time hardware purchase	191,329.10	105,305.26	296,634.53
TOTAL (\$)			910,860.99	501,326.37	1,412,186.96