

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
2014			
01-08-A	MEDIA REQUEST--THE SUN: Rebecca Pearce's beginning and end salaries, how long contracted to direct the exchange, pymts, bonuses, benefits afforded by Board during tenure and upon departure. Contract (specifically portions that outline bonuses/benefits during tenure, upon leaving of her own choosing or if she were asked to leave. Also, if Bd voted on separation pkg. number of veas and navs.	Meredith Cohn & Andrea Walker, Baltimore Sun	2/7/14
01-09-A	MEDIA REQUEST--THE SUN: Weber contract , payments already made from the \$5.975 million contract. Breakdown of how all of the money was to be spent; metrics used to evaluate the effectiveness of campaign.	Meredith Cohn & Andrea Walker, Baltimore Sun	1/27/15
01-13-A	MEDIA REQUEST--THE SUN: Government and private audits regarding creation, launch and operation of the site after launch.	Meredith Cohn & Andrea Walker, Baltimore Sun	3/11/14
01-14-A	all records of invoices submitted by all vendors who were paid by the state to construct, build, design, program, manage, and/or administer the Maryland Health Exchange Web Site from 2010 to present.	Stephen Janis, Fox 45/WBFF	2/12/14
01-15-A	What was your funding in 2013 and what will the funding be in 2014 & 2015? What was your FTE headcount in 2013 and what is expected in 2014? What was the ED's salary in 2013 and what is expected in 2014? Is there a salary range for the Executive Director and if so, what is the range? Is there a target incentive for the ED, if so what it is it? <i>Are there additional benefits offered to the ED that other staff are not eligible for?</i>	Jay Wayland, Cover Oregon	1/28/14
01-16-A	FOX 45 MEDIA REQUEST: list of all paid positions within the Maryland Health Benefit Exchange and the salaries associated with them.	Joy Lepola, Fox 45/WBFF	1/23/14
01-17-A	WASHINGTON POST MEDIA REQUEST: 1) All communication among the Governor's office, office of the Lt. Governor, Maryland Department of Health and Mental Hygiene, Maryland Health Benefit Exchange staff and insurers participating in Maryland's exchange regarding the formation and implementation of the policy by which private insurers will provide coverage retroactively to consumers who tried unsuccessfully to get health insurance through the exchange before the new year began. 2) I also am seeking any contracts, direction, instruction, explanation, Q and A, training documents or script sent to exchange staff, brokers, insurance carriers, navigators, call center staff and hotline staff on how to enact the program.	Jenna Johnson, Washington Post	Withdrawn following phone call and production of subset of documents in July 2014
01-21-A	FOX 45 MEDIA REQUEST: copy of the severance agreement between the State of Maryland and Rebecca Pearce	Joy Lepola, Fox 45/WBFF	2/10/14
01-23-A	REPUBLICAN NATIONAL COMMITTEE: Aggregate enrollment data collected by MHBE from date of program's inception through 1/14/14, total # of enrollees who have made paymt toward selected health plan. Requests Rebecca Pearce made for salary increase, any and all decisions to grant request; same as above for bonus; severance pkg RP received, incl. pay, retirement plans, any other form of compensation when she resigned.	Jon Waclawski, Esq., associate counsel, RNC	3/6/14

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01-23-B	WASHINGTON POST AMENDED REQUEST: For the period between Dec. 1, 2013, and Jan. 23, 2014, inclusive, we are seeking reports, email exchanges and attachments, memos or other correspondence regarding the Maryland Health Connection's discussions about shifting the Maryland exchange functions in whole or part to the federal health care site (or to another state) that occurred between Carolyn Quattrocki and the following, as well as Kevin Yang, and the following: consultants McKinsey & Co., Optum/QSSI, Berry Dunn, Noridian Healthcare Solutions, CMS, Joshua Sharfstein, Lt. Gov. Anthony Brown, Gov. Martin O'Malley, CareFirst.	Mary Pat Flaherty, Washington Post	3/13/14
01-29-A	NBC4 MEDIA REQUEST: Copies of all personnel records, including performance reviews and termination papers for Rebecca Pearce	Scott MacFarlane, NBC4	2/10/14
02-20-A	WASHINGTON POST REQUEST: NORIDIAN Any and all contracts the state and/or its agencies signed with Noridian Healthcare Solutions.	Jenna Johnson, Washington Post	3/18/14
02-24-A	DAILY RECORD REQUEST: Copy of any letters, memos, requests to Hilltop Institute pertaining to requesting the organization to update its enrollment models and projections?	Bryan Sears, Daily Record	5/22/14
02-25-A	FOX 5 REQUEST: list of all contracts granted by Maryland Exchange since its inception and contracts that are currently active. Please include expired and current contracts.	Kyle Carmean, WTTG FOX 5	7/14/14
02-25-B	Access to and copy of all records pertaining to the expense reports 2012-2103 of the following employees of the Maryland Health Exchange , Rebecca Pearce, Kevin Yang, Leslie Lyle-Smith, Frank Kolb, Kristine Hoffman.	Stephen Janis, Fox 45/WBFF	Revised scope 3/7/14
03-06-A	<p>MEDIA REQUEST-KENT COUNTY NEWS: Electronic as they become available.</p> <p>1. Person designated by MHBE Board to receive Open Meetings Training by 4/1/2014 deadline. Copy of certificate.</p> <p>2. Closing Statements fr 2013 Jan 9, April 9, May 2, June 14, Oct 22, Nov 12, Dec 6, Dec 15, Dec 17.</p> <p>3. Open Meeting Minutes for 2013 April 9, April 29, May 2, June 14, Nov 26, Dec 6</p> <p>4. "Confidential" Closed Session Minutes: Copy of first page of all "sealed" closed session minutes, 2012 to date. Basic information about the closed meetings to (1) verify that they occurred and (2) obtain information the MHBE has failed to include in its open session minutes as the law requires. Fax or email.</p> <p>2012: 01/09/12, 01/25/12, 02/14/12, 02/29/12, 04/10/12, 06/20/12, 07/09/12, 07/26/12, 08/14/12, 08/29/12, 09/11/12, 09/25/12, 11/08/12, 11/13/12, 12/11/12</p> <p>2013: Jan. 9, Mar. 12, April 9, April 29, May 2, May 14, June 14, Aug. 13, Sept. 10, Sept. 22, Oct. 8, Oct. 22, Nov. 12, Nov. 26, Dec. 6, Dec. 12, Dec. 15, Dec. 17, Dec. 30</p> <p>2014: 01/04/14, 01/27/14, 01/31/14, 02/14/14, 02/18/14, 02/23/14, 03/06/14</p>	Craig O'Donnell, Kent County News	4/7/14
03-07-A	FOX 45 MEDIA REQUEST: I write to request access to and copy of all records pertaining to the expense reports 2012-2103 of Rebecca Pearce, former executive director of the Maryland Health Exchange.	Stephen Janis, Fox 45/WBFF	3/31/14

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Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
03-07-B	<p>All grant applications by the State of Maryland (MHBE or DHMH) for Federal funds related to the MD HIX, and any communications between the State and the Federal Government regarding those applications.</p> <ul style="list-style-type: none"> • All reviews and analyses of the HIX performed by or on behalf of the State, including any reviews/analyses performed by QSSI or McKinsey. • All reports submitted to the State by QSSI or McKinsey regarding the HIX. • All communications between the State and EngagePoint regarding the HIX. • All meeting minutes and resolutions of the MHBE Board. 	Daniel P. Graham, Wiley Rein LLP	5/12/14
03-12-A	MEDIA REQUEST-CHARLES HAYWARD: Noridian payments, annual report, report on expenditures, payment milestones, BerryDunn Post-Implementation Review Report, Termination letter to Noridian, response to letter.	Charles Hayward	Scope revised and resubmitted as 04-04-A
03-12-B	I seek certain information concerning the Web-Based Entities pilot program contracts. 1. The winning proposals (cost and technical) submitted by eHealth Inc. 2. The award evaluation (score sheets) 3. the contract	Scott Hodes, Esq.	3/13/14
03-13-A	Rebecca Pearce's emails from 12:01am to 11:59pm on 12/6/13.	Scott MacFarlane, NBC4	8/20/214
03-13-B	<p>MARKETING/IT:</p> <ol style="list-style-type: none"> 1. Scripts, including but not limited to scripts written for radio, television, and web-based advertising, promoting the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the script was ever used. 2. Any recordings, including but not limited to audio and visual formats, promoting the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 3. Any promotional materials, including but not limited to fliers, posters, and mailers, related to the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 4. Any communications plans, advertising plans, strategic plans, and communications budgets related to the Maryland Health Benefit Exchange. Please include all such documents, regardless of whether they are in final or draft form. 5. Any Public Service Announcements and print ads for the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 6. All emails and other correspondence sent to or received from representatives of the firm Weber Shandwick, including any of its subsidiaries or affiliated entities. 7. All emails and correspondence sent to or received from representatives of the firm J. Cain and Company, including any of its subsidiaries or affiliated entities. 	Maurice "Mac" VerStandig, Esq.	Scope revised and resubmitted as 03-21-A
03-19-A	List of contractors and sub-contractors that performed work on the development of the Maryland Health Benefit Exchange website from April 2010 to the present	Adam Goodrum	5/22/14

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03-20-A	Board Minutes for: 10/18/11, 11/29/11, 12/12/11, 12/20/11, 12/22/11 Also, I assume that there were closed sessions during those meetings. Please provide the closing statements. Closing statements for: 08/16/11 , 09/20/11 , 11/15/11	Craig O'Donnell	4/14/14
03-21-A (formerly 03- 13-B)	<ol style="list-style-type: none"> 1. Scripts, including but not limited to scripts written for radio, television, and web-based advertising, promoting the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the script was ever used. 2. Any recordings, including but not limited to audio and visual formats, promoting the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 3. Any promotional materials, including but not limited to fliers, posters, and mailers, related to the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 4. Any communications plans, advertising plans, strategic plans, and communications budgets related to the Maryland Health Benefit Exchange. Please include all such documents, regardless of whether they are in final or draft form. 5. Any Public Service Announcements and print ads for the Maryland Health Benefit Exchange. Please include both final and draft versions, regardless of whether the material was ever disseminated publicly. 6. All emails and other correspondence sent to or received from representatives of the firm Weber Shandwick, including any of its subsidiaries or affiliated entities. 7. All emails and correspondence sent to or received from representatives of the firm J. Cain and Company, including any of its subsidiaries or affiliated entities. 	Maurice "Mac" VerStandig, Esq.	Estimate sent; awaiting payment confirmation from requester

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<p>03-24-A</p>	<p>(1) All documents and communications concerning the roles of EngagePoint Inc. ("EngagePoint") in the Maryland Health Insurance Exchange ("Project" or "MD HIX"), including but not limited to all documents relating to EngagePoint's qualifications, expertise, experience, technical limitations, and all documents evaluating their work.</p> <p>(2) All documents and communications produced to any news media outlet regarding EngagePoint's role in the development of the MD HIX.</p> <p>(3) All documents and communications concerning any evaluations Optum/QSSI has provided to the State regarding the performance of (1) hardware, software and all other systems developed for the implementation of the Project, and/or (2) contracting and subcontracting entities that provided services to the Project, including but not limited to EngagePoint.</p> <p>As to each of the above requests, you should construe "all documents and communications" to include all e-mail correspondence, text messages, or instant messages, whether residing in government or private databases.</p>	<p>Rose Santos, FOIA Group Inc.</p>	<p>Estimate sent; awaiting payment confirmation from requester</p>
<p>03-24-B</p>	<p>(1) All documents and communications concerning the roles of IBM Corp. ("IBM") in the Maryland Health Insurance Exchange ("Project" or "MD HIX"), including but not limited to all documents relating to IBM's qualifications, expertise, experience, technical limitations, and all documents evaluating their work.</p> <p>(2) All documents and communications produced to any news media outlet regarding IBM's role in the development of the MD HIX.</p> <p>(3) All documents and communications concerning any evaluations Optum/QSSI has provided to the State regarding the performance of (1) hardware, software and all other systems developed for the implementation of the Project, and/or (2) contracting and subcontracting entities that provided services to the Project, including but not limited to IBM.</p> <p>As to each of the above requests, you should construe "all documents and communications" to include all e-mail correspondence, text messages, or instant messages, whether residing in government or private databases.</p>	<p>Rose Santos, FOIA Group Inc.</p>	<p>Estimate sent; awaiting payment confirmation from requester</p>

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03-24-C	<p>NORIDIAN HEALTHCARE SOLUTIONS: (1) All documents and communications concerning the Maryland Health Insurance Exchange ("Project" or "MD HIX") Request For Proposal response submitted by Noridian Healthcare Solutions, including but not limited to all documents regarding Noridian Healthcare Solutions' qualifications, expertise, experience, technical limitations.</p> <p>(2) All documents and communications concerning Noridian Healthcare Solutions' performance on the MD HIX project, including any interim or final performance assessment reports, evaluations, or reviews.</p> <p>As to each of the above requests, you should construe "all documents and communications" to include all e-mail correspondence, text messages, or instant messages, whether residing in government or private databases.</p>	Rose Santos, FOIA Group Inc.	Estimate sent; awaiting payment confirmation from requester
03-24-D	<p>(1) All documents and communications concerning the development plan for the Maryland Health Insurance Exchange ("Project" or "MD HIX"), including but not limited to all drafts of the proposed Project plans, all external communication regarding the Project, and all documents concerning the drafting of the Request For Proposal("RFP").</p> <p>(2) All documents and communications concerning the MD HIX RFP Process, including but not limited to all drafts of the RFP, all responses to the RFP, all internal documents evaluating RFP responses, all documents concerning the process of selecting a prime contractor, and all protests of the award of the prime contract and response thereto.</p> <p>As to each of the above requests, you should construe "all documents and communications" to include all e-mail correspondence, text messages, or instant messages, whether residing in government or private databases.</p>	Rose Santos, FOIA Group Inc.	Estimate sent; awaiting payment confirmation from requester
03-25-A	<p>The PIA Log for MHBE, 2012 to March 15, 2014.</p> <p>The Policy Document reviewed by the MHBE Board in February, 2014 sets the number of requests at "more than 65" over "two years." Presumably that means 2012 and 2013.</p>	Craig O'Donnell	4/11/14
03-25-B	<p>I wish to obtain a copy of minutes / notes / record of meetings between personnel with the Maryland Health Benefits Exchange and Access Health CT; Kentucky's Health Care Connection; Washington State's Health Pathfinder; nystateofhealth exchange: Covered California Health Benefits Exchange; and Nevada's Silver State Health Insurance Exchange.</p>	David Collins, WBAL	4/17/14

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04-04-A (formerly 03-12-A)	1. In connection with the Noridian contract to build HIX application, I request a payment history to include the following: Payment amount; Payment date; Invoiced amount(gross); Invoice amount (net of retainage); Retainage withheld; Other withholding from payment (describe reason for not paying). 2. The report required by MHBE's Procurement Policies and Procedures, Section IX, described as follows: <i>Annual report showing all contracts awarded by the Exchange valued at \$200,000 or more, the persons or entities to which the contract was awarded, the purpose of the contract, and the amount of the contract.</i> 3. The report required by Maryland Health Benefits Exchange Act of 2012 and maryland State Law 2-1246 of the State Government Article; described as follows: <i>Report on the activities, expenditures, and receipts of the Exchange, required to be submitted to the Secretary of DHMH, the Governor, and General Assembly.</i>	Charles Hayward	7/3/14
04-07-A	The following files which were provided to Legislative Audits' Thomas J. Barnickel III. In his audit report, he identifies them by name as shown below. 12-6-13 Closed Session Statement.pdf emails1.pdf; emails2.pdf; emails3.pdf; emails4.pdf Award Rec Mem.pdf Expense reports.pdf 23* MHBE Positions.pdf MHBE Staff Salaries.pdf Pearce raises.pdf Pearce termination.pdf Task Order Award to Perform IT Development Services for Phase 1B Interoperability for the MHBE 11.08.12.pdf Task Order Award to Perform IT Development Services for the Small Business Health Option Program (SHOP) for the MHBE 09.28.12.pdf Sharfstein_emails1.pdf; Sharfstein_emails2.pdf; Sharfstein_emails3.pdf; Sharfstein_emails4.pdf Contract Mod for Noridian Phase 1A Change Orders.pdf Task Order Award to Perform IT Data Center Hosting Services for the MHBE 06.03.13.pdf Task Order Award to Perform IT Development Services for Phase 1B Interoperability for the MHBE 11.08.12.pdf Task Order Award to Perform System Maintenance and Operations for the MHBE 10.01.13.pdf Pearce 1 of 5, 2 of 5, 3 of 5, 4 of 5 and 5 of 5.	Craig O'Donnell	4/23/14
04-08-A	I write to request a copy of any and all procurement policies approved by the members of Maryland's Health Benefit Exchange. I am also requesting a list of all contract modifications approved by the Executive Director or designated procurement officer. In addition, we would like copies of all non-competitive procurement that was processed by the MHBE. Finally, we would like copies of the annual reports submitted by the Executive Director that lists all contracts awarded by the exchange valued at \$15,000 or more.	Joy Lepola, Fox 45	8/15/14

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04-08-B	1. Specific names and dollar amounts for each federal grant or state program that provided funding for Maryland Health Insurance Exchange, obtained between 2011 and 2014. 2. A detailed breakdown of expenditures related to the Maryland Health Insurance Exchange Program between 2011 and 2014. 3. Copies of all bids submitted in 2012 by companies that sought to secure the contract to build the Web site www.marylandhealthconnection.gov.	Charley Crowson, ABC2	6/11/14
04-09-A	I understand that the PMO contracts with 12 vendors have been extended until June 30, 2014. Would you be able to give me the names of the vendors whose contracts have been extended?	Kathryn Toone, Leavitt Partners, LLC	4/15/14
04-10-A	FIRST PAGE of all closed session minutes from June 2011 to April 1, 2014, where the specific exceptions, topics, and persons attending are identified.	Craig O'Donnell	4/22/14
04-10-B	An electronic copy of all electronic mail communications and documents intended for communication regarding the performance of Noridian Healthcare Solutions and its subcontractors between MHBE officials, legislators, the Office of the Governor, Department of Information Technology, and representatives of Noridian Healthcare Solutions and its subcontractors, from June 28 2012 to March 1, 2014.	Sean Gallagher, ARS Technica	Sent link to policy and asked requester to narrow scope, haven't heard back.
04-11-A	I write to request a copy of any and all procurement policies approved by the members of Maryland's Health Benefit Exchange. I am also requesting a copy of agreement between MHBE and Deloitte Consulting and final agreement with Deloitte Consulting that Board members authorized Dr. Sharfstein to finalize.	Joy Lepola, Fox 45	7/25/14
04-11-B	Design mockups and/or screen shots of each webpage accessible to consumers throughout the online health insurance application process at the Maryland health insurance marketplace, Maryland Health Connection. Or, if available, access to a test mode of the online application process.	Tom Baker, University of Pennsylvania Law School	5/22/14
04-14-A	For journalistic purposes, I wish look at a copy of the 14,551 pages of documents that were submitted to the Maryland Office of Legislative Audits for their review, which was released on April 3, 2014.	Sara Blumberg, ABC2	5/27/14
04-14-B	1. List of all new voter registrations collected and processed as part of Affordable Care Act enrollments since October 1, 2013. 2. List of all new voter registrations collected and processed as part of Medicaid enrollment since October 1, 2013. 3. List of all Open Records Requests made by any entity with respect to obtaining information or records regarding voter registration information gathered by HHSC or any of its Departments or Agencies since January 1, 2013. 4. Copies of all APDs or IAPDs, policies, budgets or any other documents submitted to the federal government through which money was expended to build systems, interfaces or tables used to receive, transmit or transform voter registration information received from the any entity of the federal government. 5. Copies of any correspondence written or emailed between HHSC employees and any organization or citizen regarding voter registration since January 1, 2013. Please include all publicly available information including, but not limited to: Voter Registration number, full and complete name, full and complete address, birth date, etc. If possible, please remit this information electronically (i.e. – Excel, comma delimited file, etc.) by email or my secure FTP server.	Catherine Engelbrecht, True the Vote	5/27/14

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04-15-A	Duplicate copies of documents, electronically stored information, and communications already produced to any news media outlet, government agencies and/or third parties regarding the development of the Maryland Health Insurance Exchange. If any responsive records exist in a searchable and analyzable electronic format, I request copies of such records in that electronic format. Please include all e-mail correspondence, text messages, or instant messages, whether residing in government or private databases.	Maia Cave, Esquire	8/20/14
04-16-A	I write to request access to and copy of all financial records submitted to the office of legislative audits. Narrowed scope: Pearce raises.pdf 10 MD HIX Section 1 (CGI).docx 14 Pearce termination.pdf 2 MD Financial Proposal - Redacted.pdf 4 Invoices.pdf 10 MHBE Payments.pdf 29 CE Expense reports.pdf 23* Pearce termination.pdf 2 MD Financial Proposal - Redacted.pdf 4 GPStrategiesfinancial-docs.pdf 10* SCANNED Award Rec Mem.pdf Sharfstein_emails1.pdf 447* Pearce 1 of 5.pdf 80* Pearce 2 of 5.pdf 61* Pearce 3 of 5.pdf 65* Pearce 4 of 5.pdf 61*	Stephen Janis, Fox 45/WBFF	5/15/14
04-18-A	I wish to inspect and copy if necessary all records and communications in your agency's custody pertaining to the following: All costs, invoices, billings and payments associated with the renovation of space at One South Center in Baltimore, MD for a call center operated by Maximus, Inc. to include the cost of all materials, shipping and installation and rental costs. Policies and procedures of the Maryland Health Benefit Exchange pertaining to documentation required of contactors/vendors in order to receive payment for services, materials and supplies.	Jayne Miller, WBAL	9/26/14
04-22-A	List of vendors as of Nov. 8, 2013 that was provided to the Board per Tom Saquella's request at the Nov. 8 Board meeting: "Provide a list of all the contractors now working on the MHC website. Ms. Pearce noted that the MHBE would provide this information to the Board."	Craig O'Donnell	7/3/14
04-23-A	The following files which were provided to Legislative Audits' Thomas J. Barnickel III. In his audit report, he identifies them by name as shown below: Award Rec Mem.pdf; Expense Reports.pdf; Pearce Termination.pdf	Craig O'Donnell	4/23/14

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05-02-A	<p>The MOU referred to in this footnote in time for a complainants rebuttal following your 4/25 complaint response. Also, please indicate the set of minutes where this MOU was discussed and/or approved.</p> <p>Footnote: 5 The Hilltop Institute at the University of Maryland, Baltimore County, pursuant to an MOU with MHBE, provides administrative support to the Board, including drafting minutes of open meetings. Hilltop has provided this service since February 2012.</p>	Craig O'Donnell	6/2/14
05-13-A	<p>List of Home Health Care Agencies/Providers that service the Medicaid population in your state and specific information on each agency/provider.</p> <p>Name of Home care provider / agency and the following data for each agency:</p> <ul style="list-style-type: none"> - Address (street address, city, state, zip code) - Telephone number - Website address (url) - Contact name – Name of Owner of business (if available) - Total number of Medicaid claims submitted by the agency in 2013 - Total number of Medicaid claimants in which the home care agency provided care in 2013 - Home care provider's total Medicaid revenue in 2013 - Home care agency's (provider) total number of employees in 2013 - Home care agency's total number of employees by disciplines: unskilled and skilled caregivers in 2013 - Number of home care agency's Medicaid waiver programs that they billed in 2013 - List of Medicaid waiver programs Home care agency billed by program name in 2013 	Christelle Xu, DW Healthcare Partners	Request sent to wrong agency; referred to DHMH
05-15-A	Request a copy of the contract MHBE recently signed with Optum to work on MHBE Healthcare exchange.	Michelle Burwell	8/20/14
05-21-A	<p>Request records reflecting the discipline, reprimand or revocation of license for any current or previous navigator (as defined above). Responsive records may include, but are not limited to, disciplinary reports. Request any records regarding navigators (as defined above) that include one or more of the following words:</p> <p>(a) Identity theft (b) ID theft (c) Defraud (d) Fraud (e) Fraudulent (f) Criminal (g) Revocation (h) Revoked (i) Reprimand (j) Reprimanded (k) Convicted (l) Investigation (m) Investigate (n) Investigated (o) Illegal (p) Unethical (q) Ethical (r) Illicit (s) Infraction. Responsive records will have been sent, received or otherwise dated between Oct. 1, 2013, and March 31, 2014, inclusive.</p>	Jillian Melchior, National Review	Request sent to wrong agency; referred to MIA

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05-29-A	Written determinations for the following: 11/12/13: Board awarded Maximus the health risk assessment work on a sole source basis. 12/15/13: On an emergency basis, the Board approved contract with Optum/QSSI. 1/31/14: Xerox Sole Source Procurement 2/18/14: Discuss sole source procurement for PMO - (Optum? Deloitte? not clear) 2/23/14: Sole source or emergency determination regarding Deloitte or Optum 3/18/14: 1. "approve contract for software licenses with Knott Technologies" (sole source) 2. "authorize license purchase with Connecture" (sole source) 4/1/14: "Board approved emergency justification" - Deloitte 4/15/14: "emergency procurement for SHOP ..." Please provide the letter and attachments for sole source contracts, above.	Craig O'Donnell	7/31/14
05-29-B	Annual report	Charlie Hayward	7/3/14
05-29-C	The PIA log, or section post 3-13-14.	Jenna Johnson, Washington Post	6/25/14
05-30-A	A copy of the MOU that Maryland signed with Connecticut.	Jenna Johnson, Washington Post	7/3/14
05-30-B	I wish to inspect all records in your custody and control pertaining to the following: 1) The contract between the Maryland Health Benefit Exchange and Deloitte Consulting. 2) The contract between the exchange and KPMG.	Jenna Johnson, Washington Post	7/25/14
06-03-A	Copy of the second of the two Hilltop MOUs, which I guess is referred to here as the "take-up."	Craig O'Donnell	6/10/14
06-03-B	Annual reports from the Exec Director from the annual meeting in June 2012 and in June 2013.	Craig O'Donnell	7/3/14
06-09-A	All contracts between the State of Maryland (including, but not limited to, those entered into by MHBE and DHMH) and Deloitte or Xerox relating to HIX; <ul style="list-style-type: none"> • All proposals received from Deloitte or Xerox for the repair, remediation, or replacement of the HIX system developed by Noridian Healthcare Solutions; • All proposals received from any other entities proposing to repair, remediate, or replace the HIX system developed by Noridian Healthcare Solutions; • Any contracts resulting from the submission of any of these proposals; • All analyses and evaluations by Xerox or Deloitte provided to the State of Maryland regarding the system developed by Noridian Healthcare Solutions; and <ul style="list-style-type: none"> • The State ethics opinion regarding Secretary Isabel FitzGerald (MD Department of Information Technology) and her relationship to Paul FitzGerald, a principal at Deloitte 	Daniel P. Graham, Wiley Rein LLP	8/6/14

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06-13-A	<p>All records of any vulnerability scans of the health exchanges that have been conducted by CMS, Maryland Health Benefit Exchange or by other state-based agencies using an automated tool.</p> <p>Second, we request all records in Maryland Health Benefit Exchange possession that identify or assess possible methods of attack that could lead to unauthorized access of enrollee information or to the exfiltration of enrollee data from the health exchange. Third, we request all reports of cybersecurity threats, cybersecurity breaches, attacks and consumer fraud that have been identified for Maryland Health Benefit Exchange. Responsive records will have been sent, received or otherwise dated between Sept. 1, 2013, and April 31, 2014, inclusive.</p>	Jillian Melchior, National Review	Requester resubmitting this request
06-17-A	<p>Copy (either electronic or on paper) of the executive director's annual report from 2011 (if one exists), one copy of the annual report from 2012 and one copy of the annual report from 2013. The specific information I'm looking for is highlighted in bold in the below excerpt from the "Procurement Policies and Procedures":</p> <p>F. At each annual meeting of the Board of Trustees, the Executive Director shall present a written report identifying all contracts awarded by the Exchange in the preceding year.</p> <p>XI. ANNUAL REPORT</p> <p>In the annual report or reports prepared pursuant to § 31-111(c) of the Insurance Article of the Maryland Code and Article VIII, Section 3 of the Bylaws of the Board of Trustees, the Executive Director shall include (a) a list of all contracts awarded by the Exchange valued at \$15,000 or more, the persons or entities to which the contract was awarded, the purpose of the contract, and the amount of the contract; and (b) a report on the Exchange's compliance with Title 14, Subtitle 3 of the State Finance and Procurement Article and other efforts to encourage minority business participation.</p>	Alissa Gulin, The Daily Record	7/3/14
06-24-A	KPMG contract and Deloitte proposed contract and amendments.	Craig O'Donnell	7/3/14
06-24-B	<p>MAXIMUS proposals sent to the Maryland Health Benefit Exchange (MHBE) in response to the Request for Proposal (RFP) issued on February 11, 2013 to elicit aid in the development and ongoing operations of the Health Insurance Exchange (HIX) in the state of Maryland</p> <p>Fully executed contract between MAXIMUS and the MHBE awarded as a result of abovementioned RFP (contract dates: June 3, 2013 to December 31, 2017) and any attachments or addendums</p>	Tiffany A. Gillis, Evolent Health LLC	7/24/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
07-01-A	Can you please send me the Award Documents (bid tabulation, award letter, etc.) for the following bid? Name: Virtual Private Network (VPN) Solution Bid Number: MDM0031012338 Due Date: 2014-01-17 Or the following award information if the document is not available? Awarded to: Awarded Date: Awarded amount: Also, could I get the winning proposal if available?	Tarah Reed	7/21/14
07-07-A	Cover letter for each PIA response sent for PIA requests filed 12/1/13 up to and including 7/1/2014. Alternatively, any document (list, spreadsheet, etc) which includes the dates on which PIA requests were answered. Either one will do as long as I have dates the responses were sent out.	Craig O'Donnell	8/5/14
07-07-B	Contract: James P Johnson, date unknown, 2012, \$278,000.	Craig O'Donnell	7/28/14
07-07-C	Please supply the org chart; a list of positions with current salary; and where there are vacancies, the job title and potential salary range.	Craig O'Donnell	8/12/14
07-07-D	Provide me with the email or letter from Deloitte requesting that its rates be censored [on the copy of the contract requested in 06-24A].	Craig O'Donnell	8/27/14
07-09-A	List the intergovernmental MOUs from 2011 to 2014.	Craig O'Donnell	8/11/14
07-10-A	Copies of all four Deloitte contracts as listed in the 2014 contract list. The approval dates for contracts for 2014, as well as for 2012 and 2013.	Craig O'Donnell	8/11/14
07-11-A	<ul style="list-style-type: none"> • Any contract between the State of Maryland (including, but not limited to, those entered into by MHBE and DHMH) and Sir Speedy related to HIX; • All offers, proposals, quotes, or other materials provided to MHBE by Sir Speedy in connection with the contract described above; • Any contract between the State of Maryland (including, but not limited to, those entered into by MHBE and DHMH) and ScanOptics related to HIX; • All offers, proposals, quotes, or other materials provided to MHBE by ScanOptics in connection with the contract described above; • All modifications (including orders issued or placed) to the contracts between the State of Maryland (including, but not limited to, those entered into by MHBE and DHMH) and Xerox relating to HIX; • All contracts awarded (including orders issued thereunder) and modifications issued pursuant to Solicitation No. MDM0031014933 (Issued May 21, 2014) for Program Management Office Staff Augmentation Support for MHBE; and • All offers, proposals, quotes, or other materials provided to MHBE from any of the companies who received an award under the solicitation described above. 	Daniel P. Graham, Esquire	4/13/15

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
07-14-A	<p>1. Contract(s) with Knot Technologies.</p> <p>2. Optum sole source "contract extension." Any and all documents referred to by the MHBE Board related to this proposal and approval. Any emails from Fitzgerald referring to this proposal.</p> <p>3. Document(s) showing budget amendment approved on 1/31 for "Xerox and Optum"</p>	Craig O'Donnell	10/2/14
07-21-A	<p>Related to the Agreement entered into on April 2, 2014 between Deloitte Consulting LLP ("Deloitte") and the Maryland Health Benefit Exchange ("MHBE"):</p> <ul style="list-style-type: none"> • Clarifications to Section 2.6 of MHBE's March 13, 2014 (referred to as Exhibit B); • Section 2.6 of March 18 Deloitte response to the March 13, 2014 SOW (referred to as Exhibit C); • Sections 1.1 and 2.6 of MHBE's March 13, 2014 SOW (referred to as Exhibit D); • Deloitte Affidavit (referred to as Exhibit E); • Conflict of Interest Affidavit (referred to as Exhibit F); • Deloitte's March 27, 2014 Maryland HBX Proposed Timelines and Milestones (referred to as Exhibit G); • Exhibit H to the April 2 agreement; • Anticipated Task Orders 3 & 4 (referred to as Exhibit I); • A complete copy of the SOW for the contract; • The "Gap Analysis Deliverable" described in Task Order #1; • Any other analysis of steps required or work needed to be performed to repair or remediate the Maryland HIX; • The "final requirements matrix" required to be submitted by Deloitte; • Any written material relating to Deloitte's "functional and application retrofitting scope for phase I and II implementations; • All versions of the "Final Requirements Document" for the various activities under the agreement; • All versions of the MMIS interface specification document; • All versions of the roadmap for addressing caps between CT HIX application and MDHX security infrastructure; • All versions of the Project Management Plan (which provides the timeline for implantation phases of the project); • All versions of the Requirements Document (which documents the requirements for the MD HBX solution); • All versions of the Capacity Plan (which documents the capacity plan for Production and Non-Production Environments); • All versions of the Integrated Program Work Plan (which documents the overall Integrated Work Plan for the implementation phases of the project); • All versions of any other Gap Analysis; • All monthly status reports; • All versions of the deliverable schedule and payments; and • All timelines and effort estimates for transferring a SBM. 	Daniel P. Graham, Esquire	PIA withdrawn 12/30/15.
07-29-A	Level 1 and 2 grant grant applications, terms and conditions	Craig O'Donnell	9/23/14
07-30-A	1. Berry Dunn IV&V Contract. 2. New IV&V vendor contract recently approved. Please provide the Scope of Work for each contract.	Craig O'Donnell	9/23/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
08-01-A	<p>A. Kindly provide the *original* sole source justification documents for the following: Apex; TMI; Unissant; Software Consortium; J. Cain; and ALTEK. Please also include the contracts with SOW.</p> <p>B. Please provide all other sole source or emergency procurement justifications not supplied in response to 5-29 PIA letter and this one. C. Provide the original sole source justifications for Knot and NMP, and contracts with SOW. If there are no original sole source documents, kindly provide any and all documents related to a meeting on June 24 during which "converting" the procurements was discussed, including the relevant sections of closed session minutes.</p>	Craig O'Donnell	2/23/15
08-01-B	Electronic and written communications between Leslie Lyles Smith, Director of Operations and any representative of Maximus, Inc. related to costs, work orders, invoices, billings and payments associated with the renovation of space at One South Center in Baltimore, MD for a call center.	Jayne Miller, WBAL	9/18/14
08-04-A	<p>Please provide the following signature pages from contracts with:</p> <ul style="list-style-type: none"> - QSSI - Audacious Inquiries - NMP - Scan Optics - Sir Speedy <p>Emergency justification for Scan Optics contract, others approved since May 1, 2014 that have not been provided under my PIA request 5-29.</p>	Craig O'Donnell	11/10/14
08-05-A	<ol style="list-style-type: none"> 1. All public information act requests—letters and emails—filed with or handled by the Maryland Health Benefit Exchange and the exchange's board for the period of Oct. 1, 2013 to July 31, 2014. 2. All the cover letter responses from agents of the exchange or its board to public information act requests—letters and emails—for the period of Oct. 1, 2013 to July 31, 2014. 3. All written requests for extensions made by the exchange and or its board in response to requests under the Maryland Public Information Act during the period of Oct. 1, 2013 to July 31, 2014. 	Bryan P. Sears, The Daily Record	10/17/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
08-13-A	First page and signature page. If there are multiple MOUs with a given office or agency, please provide first and signature pages for all. DHMH - Fiscal Services Administration DHMH - Grant Management DHMH - Medicaid Related Administrative Costs - Office of Finance DHMH - Office of Eligibility Services, Healthcare Financing Administration DHMH - Supplemental MOU DHR (Department of Human Resources) DLLR (Department of Labor, Licensing and Regulations) Maryland Health Care Commission Maryland Insurance Administration (MIA) MHIP (Maryland Health Insurance Plan) OAG HEAU (Office of Attorney General, Health Education and Advocacy Unit) The Hilltop Institute, University of Maryland Baltimore County	Craig O'Donnell	9/17/14
08-18-A	All deliverables for the first month of the Berry Dunn IV&V contract.	Craig O'Donnell	9/29/14
08-19-A	Copy of Optum's contract with MHBE.	Len Lucchi	9/18/14
08-22-A	MHBE's November 2013 federal grant application requesting, inter alia, additional federal grant funds in light of changes to federal regulations applicable to state health insurance exchanges; • Any appendices or attachments to the November 2013 federal grant application; • Any correspondence with CMS regarding the November 2013 federal grant applications; and • MHBE's December 2013 submission to CMS answering specific questions posed by CMS regarding MHBE's November 2013 federal grant application.	Daniel P. Graham, Esquire	PIA withdrawn 12/30/15.
08-25-A	Copies of the contract renewals with all six Connector Entities for a total of \$20,556,566 through the next year, which were approved in June 2014.	Craig O'Donnell	2/11/15
09-02-A	Copies of deliverables from inception of current IV&V contract to Aug. 31, 2014.	Craig O'Donnell	9/26/14
09-02-B	July billings from Deloitte. Copies should be the ones with MHBE's physical signature approval.	Craig O'Donnell	2/2/15

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
09-04-A	<p>All market research reports, summaries, analyses, opinions, or presentations prepared by or for the Maryland Health Benefit Exchange ("MHBE") in connection with the October 21, 2011 Request for Proposals to Support Maryland Health Benefit Exchange to Implement the Affordable Care Act ("ACA") (the "RFP"). This includes, but is not limited to, the "market research and analysis" referenced in Vendor Question Responses (3rd Set) – Published 11/18/2011, at 14.</p> <ul style="list-style-type: none"> • All presentations and promotional/marketing materials provided by Curam to either MHBE or DHMH prior to the promulgation of the RFP; and • Any internal assessments or evaluations by MHBE or DHMH regarding the Curam Healthcare Reform product initiated or completed before the promulgation of the RFP. 	Daniel P. Graham, Esquire	PIA withdrawn 12/30/15.
09-18-A	Copies of all weekly status reports issued by Angarai International, Inc. since June 2014 to the present as well as the monthly reports that Angarai International has created and submitted to the State of Maryland from over that same time period.	Joy Lepola, Fox 45/WBFF	10/1/14
09-18-B	<p>Concerning the MHBE Level 2 Help Desk Support contract:</p> <p>1. The winning proposal (both cost and technical) submitted by Optum; 2. All competitor proposals (both cost and technical) submitted; and 3. The award evaluation/scoresheets.</p>	Scott Hodes, Esq.	12/10/14
09-22-A	Original contracts for the six [connector entities], and the amended 2014 contracts for the six (or any document which indicates changes. Also, please supply the RFP from 2013. And please supply a list or any memo/email indicating the names of all bidders in 2013.	Craig O'Donnell	9/29/14
09-22-B	<p>Copies of:</p> <p>Signed MOU DHMH Office of Eligibility.pdf Signed MOU DHMH Fiscal Services.pdf Signed MOU Office of Finance.pdf Signed MOU Grant Management.pdf Signed MOU DHR.pdf Signed MOU DHMH Supplemental.pdf Signed MOU Hilltop Modification into 2015.pdf</p>	Craig O'Donnell	11/13/14
09-22-C	Copy of the signed Opinion for return to the Open Meetings Compliance Board.	Craig O'Donnell	10/6/14
09-24-A	Contracts & copies of invoices for the following two contractors, 2012-date: AEP Consulting LLC, Health care writer; Klinedinst Design, Graphic designer.	Craig O'Donnell	10/31/14
10-17-A	I am requesting a full accounting of expenditures made by the MHBE. Please include all fiscal years past and present.	Steven Wallace	11/13/14
10-17-B	<p>Contract with I3: Invoices to date. Please provide the contract. The updated 2014 list reflecting all agreements entered into after June 20, 2014.</p>	Craig O'Donnell	12/18/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
10-17-C	Copy of the DVD referred to in the Berry contract extension. Copy, in searchable electronic format, of the Final Report referenced.	Craig O'Donnell	1/15/15
10-17-D	<p>I cannot determine the following:</p> <ol style="list-style-type: none"> 1. Who the bidders were for the original IV&V RFP. The names do not appear in any meeting materials. 2. When the selection of the winning bid was made from the proposals submitted. There is no reference in any meeting materials. (I will note that a secret vote to sign with Berry Dunn was held 9-25-12, according to a document MHBE did not release until 4/2014. Prior to that date, the available information on the contract was zero). 3. There is no reference to either discussion or approval of a "contract modification" effective May 10, 2013 in any meeting materials. This was discussed when? By whom? 4. Since the contract modifications are in effect a sole source procurement, where is the document from the executive director justifying the action each time? 5. Why was the second contract amendment signed only in October, 2014, three full months after Berry Dunn was replaced as IV&V contractor? 6. What is the final amount paid to Berry Dunn? If there are outstanding invoices, the amount paid so far plus amount of invoices will do. <p>I'd appreciate assistance with these questions.</p>	Craig O'Donnell	2/4/15
10-17-E	The rationale for why we weren't selected so that we can improve future proposals to MHBE solicitations. Seeing how we scored in each category and any additional information on areas in which our proposal was deemed weak or deficient.	Sepp Darya, Agile Business Resources	12/18/14
10-21-A	Copies of all credit card statements – and when applicable the corresponding receipts – for purchases made with state P Cards by employees of MHBE in 2014 (to present day).	Scott MacFarlane, NBC4	11/20/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
10-23-A	<p>Maximus paid invoices to 10-20-14, bearing approval signoff by MHBE.</p> <p>"Bid tabulation" for any and all RFPs which Maximus responded to: how many bidders submitted bids, proposal scores, prices.</p> <p>Evaluation committee's recommendation for contract award, or whatever recommendation was used to make contract determination(s) involving Maximus.</p> <p>Ex Dir's justification letter for sole-source procurement(s) of services from Maximus. [Not a sole source.]</p> <p>MHBE budget with line item for Maximus services, FY 2012, 2013, 2014, 2015.</p> <p>Documentation of budget amendments since June 2011 for all increased payments to Maximus.</p>	Craig O'Donnell	7/1/15
10-31-A	SHOP contract for Noridian (RFP Phase 1B). The document or documents the Board approved which give the amount to be paid for SHOP.	Craig O'Donnell	1/23/15
11-02-A	The Production Hosting and Maintenance Task Order and all Exhibits. (See: Minutes, Aug 13 2013, Closed Session)	Craig O'Donnell	2/2/15
11-02-B	Task Order Award to Perform IT Development Services for Phase 1B Interoperability for the MHBE 11.08.12.pdf: Exhibit B, Exhibits A, C and D are also being requested. "Task Order Award to Perform IT Development Services for the Small Business Health Option Program (SHOP) for the MHBE 09.28.12": Exhibits A-B-C-D	Craig O'Donnell	2/2/15
11-03-A	<p>All "justifications for sole source" and "justifications for emergency procurement" used in 2012, 2013 and 2014.</p> <p>Plus all documents related to or justifying the "conversion" of sole source procurements to emergency procurements.</p> <ul style="list-style-type: none"> • Justification for Emergency Procurement of Services from Optum/QSSI. • Determination of Sole Source Procurement of Services from Xerox State and Local Solutions (the "Xerox Determination") • Determination of Sole Source Procurement of Services from Navigator Management Partners. • Determination of Sole Source Procurement of Services from Knot Technology Solutions. • Justification for Emergency Procurement of Services from Deloitte. • Justification for Emergency Procurement of Services from Audacious Inquiry. <p>Please provide these in searchable electronic form.</p>	Craig O'Donnell	2/23/15
11-06-A	<p>Please provide the document(s) in electronic format which are referred to on 9-16-2014:</p> <p>"MOU with the Department of Health and Mental Hygiene (DHMH) for an amount not to exceed \$1.239 million to allow the MHBE to work with DHMH and CRISP to develop a tool to be used to assess preventable hospitalizations across the state and for exchange participants and carriers.</p>	Craig O'Donnell	11/6/14

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
11-06-B	Also from Sept. 16: board approved an MOU for state of CT to provide 3 trainers and a project manager for 60 days at \$225k. Please send an electronic copy.	Craig O'Donnell	Terms revised at 11-12 Board meeting; reopened as 11-12-B.
11-10-A	The budget narrative for \$3,449,000 that will cover "indirect costs" per on a 2013 DHMH indirect cost rate agreement. FY 2013 "Indirect Cost Rate Negotiation Agreement" between HHS and DHMH covering these costs. Also, an unredacted copy of the attached document. Also, the latest or final version of this document. Also, the 2014 version of this document.	Craig O'Donnell	12/8/14
11-12-A	Online source for the last three annual actuarial reports for the Md Health Insurance Plan fund.	Craig O'Donnell	Request sent to wrong agency; referred to MHIP
11-12-B	Also from Sept. 16: board approved an MOU for state of CT to provide 3 trainers and a project manager for 60 days at \$300k. Please send an electronic copy.	Craig O'Donnell	1/28/15
11-17-A	Eventus emergency procurement contract with scope of work and written justification for emergency procurement.	Craig O'Donnell	1/23/15
11-19-A	The document(s) referred to in this statement found in the "About Noridian" PDF file, that is, contract, MOU, letter, contract amendment, email or other document: "Under the February 2014 agreement governing the termination of Noridian's role as prime contractor, MHBE paid \$402,000 to Noridian on a time and materials basis for services provided by Noridian IT staff after the termination to support the transition to a new prime contractor. "	Craig O'Donnell	11/20/14
11-20-A	Contract with Deloitte for the Eligibility and Enrollment system project. Including: Value, Award date, Contract start date/end date (Duration), Copy of the finalized contract document, List of vendors who submitted proposals with bid, amount/pricing	April Nina deMata, Deltek	1/23/15
11-21-A	A copy of the PIA log as updated to 11/20/2014. It is specifically requested in the native file format: Excel .xls or .xlsx as appropriate.	Craig O'Donnell	12/18/2014
11-21-B	An electronic copy of a field in the database created when Maryland residents applied for private health insurance plans through Maryland Health Connection during the first open enrollment period (Oct. 1, 2013 – March 31, 2014.) Specifically, I would like to know the Zip Code for each applicant successfully enrolled into a private health insurance plan.	Ashley S. Westerman, Capital News Service	2/11/2015
11-24-A	All emails or memos concerning the handling of the request [PIA 10-17-C re: Berry-Dunn DVD] by the MHBE staff, lawyers, executive director or other individuals.	Craig O'Donnell	1/28/2015

2014 PIA LOG

Reference # PIA (date received)	Title/Subject of Request	Requester's Name	Initial response sent
12-02-A	The MHBE's 2/3/2012 "Exchange IT Vendor Award Recommendation" in searchable native file format.	Craig O'Donnell	12/10/2014
12-09-A	A. The narrative used to support the Notice of Award dated September 20, 2013 totaling \$190,597,179. B. Budget narrative supporting the CMS-approved changes after they were re-budgeted to accommodate the grant's scope change.	Craig O'Donnell	1/27/2015
12-10-A	A copy of the contract between Deloitte and the Maryland Health Benefit Exchange for the Eligibility and Enrollment system, signed in the first half of 2014.	Regina Haney	1/5/2015
12-11-A (Same as 07-29-A info)	The MHBE's 2/3/2012 "Exchange IT Vendor Award Recommendation" in a form acceptable to the MHBE, a statutory "searchable file format."	Craig O'Donnell	1/5/2015