



**MHBE Implementation Advisory Committee
Thursday, December 3, 2015
Meeting Minutes
MHIP Conference Room
201 E. Baltimore Street, Suite 630
Baltimore, MD 21202
1:00p.m to 3:00p.m**

Welcome & Introductions

J.P Cardenas, MHBE, welcomed the committee to the meeting. The committee members introduced themselves.

Open Enrollment 3 Update

Ms. Michele Eberle discussed open enrollment. The Call Center has undergone improvements. Staff have been trained and there is a lower call handle time.

Chris Yeiser discussed the Broker Assistance Transfer Program (BAT) program. When consumers are linked with brokers they will usually maintain the relationship. This often results in consumer satisfaction. BAT phone is averaging 18 producers per day.

Plan Management Update

J.P Cardenas gave an update on Plan Management.

The State of Maryland supplements the Federal coinsurance rate and raises the total coinsurance rate to 80%. On July 15, 2015, the Maryland Health Benefit Exchange Board of Trustees approved the following approach for management of the Maryland Reinsurance Program: “The MHBE intends to minimize duplication of effort by requiring that the source data for generating Summary Claims Reports should be the same as that which is used to furnish data for HHS-based reinsurance and risk adjustment data collections, as outlined in 45 C.F.R. 153 Subpart H – Distributed Data Collection for HHS-Operated Programs (153.700 –153.730). ”

MHBE will require attestations and data submission from partner carriers. For the 2015 Plan Year, MHBE will require partner carriers to push the summary data submitted to CMS for the Federal Transitional Reinsurance Program into their established Secure File Transfer Protocol (SFTP) sites with MHBE.

Consumers that have failed to file/reconcile a 2014 tax return, as indicated by the IRS Bulk Service, will not receive financial assistance for 2016 coverage upon passive renewal. The population is approximately 2,000 enrollees. MHBE has deployed consumer assistance messaging on Maryland Health Connection's website. MHBE will send notices to remaining affected population in mid-December. The general message is: Maryland Health Connection is unable to ascertain if you have not filed/reconciled your tax information with the IRS. Please contact the IRS to have the issue rectified. MHC's tax information is updated every four weeks.

The Business Process Review survey is a tool that allows stakeholders to provide feedback on MHBE's processes and business operations. The members of the Exchange Implementation Advisory Committee (EIAC) will be provided access to the survey and may voluntarily participate in the survey response. All issuers participating in the Marketplace for 2017 are required to respond regarding the 2016 Carrier Certification process. The results of the survey will be made public on the MHBE stakeholder website and shared with the MHBE Board of Trustees.

There are approximately 3,000 enrolled in the MADAP program. Proposed 2017 Post-Certification Standard to add additional requirements around eligible-Third-Party Entity Payments, i.e. the Maryland AIDS Drugs Assistance Program (MADAP) Enrollees. Such enrollees must be prevented from being terminated in such instances where issuer billing and third-party entity disbursement cycles are misaligned.

1095-A consumer messaging will be updated on the Maryland Health Connection's website for 2015 filings. Second lowest cost Silver plan (SLCSP) and lowest cost Bronze plan (LCB) screening tools will be updated on Maryland Health Connection's website for 2015 benchmarks and rates. Proposed HBX enhancements include improvements to Payment URL; Out-of-Pocket Calculator; consumer questionnaire; and network design. Issuers and stakeholders should provide comments on such proposed enhancements and provide prioritizations.

SHOP UPDATE

Betty Vasilaros, MHBE, gave a SHOP update. There are 114 participating employers, 668 employees enrolled, and 981 employees and dependents enrolled. The breakdown by carrier is as follows: Aetna: 1; CareFirst: 24; Coventry: 1; Evergreen: 26; Kaiser: 21; and UnitedHealthcare: 37.

SHOP will continue outreach with the Chamber of Commerce and Navigators. Ms. Eberle shared that there will be a SHOP presentation at the Standing Advisory Committee meeting to get input on the future of the program. SHOP will also be presented to the Board of Trustees.

Ms. Eberle requested the carriers e-mail the Exchange with ideas on the future of the SHOP program.

JP Cardenas, MHBE, will Chair future EIAC Meetings.

The minutes from the October 15, 2015 meeting were approved.

The meeting was adjourned.