



# Plan Management Stakeholder Committee

March 2, 2017



## Welcome and Introductions

Meeting Minutes Approval

Feedback From the Field

Membership Changes

- ✦ *Date:* February 19, 2017
- ✦ *Purpose:* To review the technical and operational processes from 2016 renewals. The session was purposed to receive feedback, recommendations for improvement and concerns.
- ✦ *Action Item:* Issuers will review the Renewals After Action Review and comment/add any additional insights, recommendations, and concerns to the document.
- ✦ *Due Date:* March 16, 2017
- ✦ MHBE will respond to issuer recommendations and concerns with next steps/additional questions by March 23, 2017.



- ✦ *Relevant Documents:* 2018 Letter to Issuers & FINAL Operational Guidance – 2018 Essential Community Provider Plan Certification Standard
- ✦ *Purpose:* Template walkthrough & process changes from 2017.
- ✦ *Action Item:* Issuers will review the attached documentation and will submit any operation process/policy questions to MHBE
- ✦ *Due Date:* March 16, 2017
- ✦ MHBE will respond to issuer questions to develop an FAQ to be distributed by March 23, 2017



2018 ECP  
Operational Guidance



2018 ECP  
Template

- ✦ *Timeline:* due annually, plan year 2018 is due on June 1st 2017 45-day window for review, notice issued on July 17th, 2017 after review
- ✦ *Purpose:* Document walkthrough
- ✦ *Changes:* Fillable PDF; Integrated application form (including network access plan, logo, attestations, and previous application), accreditation information
- ✦ *Submission:* Upload to SERFF



Logo



- ✦ *About:* As a part of Managed Care Organization Integration for Medical Assistance – Maryland Health Connection will develop a Provider Directory within the HBX Application. Will leverage current extracts to CRISP.
- ✦ *Purpose:* To provide issuers with insight into the process and to provide industry guidance to the process. The functionality within CRISP will be mirrored in the HBX.
- ✦ *Action Item:* MHBE will be able to develop an inaccuracy reporting pathway to issuers. Given issuer experience with inaccuracy reporting, issuers should provide best practice to MHBE including information on how other SBMs (DCHBX) transmit provider inaccuracy data to issuers.
- ✦ *Due Date:* March 16, 2017
- ✦ In the interim, MHBE will provide an update on the Provider Directory to the PMSC – to receive feedback.

- ✦ *About:* The Standardized Benefit Design Workgroup was developed to provide recommendations to the MHBE Board of Trustees for a Standardized Benefit Design.
- ✦ *Update:* The application period has closed as of February 17, 2017.
- ✦ *Action Item:* MHBE will transmit acceptance notices and launch a Standardized Benefit Design Workgroup Webpage on [marylandhbe.com](http://marylandhbe.com)
- ✦ *Due Date:* By March 10, 2017
- ✦ The first Standardized Benefit Design Workgroup Meeting will occur on Thursday, March 30, 2017 via webinar. The meeting will establish goals, a draft schedule with topic items, and a draft workgroup charter.



- ✦ *About:* Discussions with issuer partners have resulted in a movement of the monthly reconciliation and quarterly APTC reconciliation dates.
- ✦ *Action Item:* MHBE will transmit a formal memorandum detailing the date changes. MHBE will update the 834 Companion Guide correspondingly.
- ✦ *Due Date:* March 3, 2017
- ✦ *Summation of changes*
  1. Monthly Reconciliation: 10<sup>th</sup> of the month
  2. Quarterly APTC Reconciliation: 15<sup>th</sup> of the month for each quarterly month - Mar 15, Jun 15, Sep 15, Dec 15.

# Action Item Review



- **March 3, 2017** MHBE will transmit a formal memorandum detailing the date changes. MHBE will update the 834 Companion Guide correspondingly.
- **March 10, 2017** MHBE will transmit acceptance notices and launch a Standardized Benefit Design Workgroup Webpage on [marylandhbe.com](http://marylandhbe.com)
- **March 16, 2017** Issuers will review the Renewals After Action Review and comment/add any additional insights, recommendations, and concerns to the document.
- **March 16, 2017** Issuers will review the attached documentation and will submit any operation process/policy questions to MHBE
- **March 16, 2017** MHBE will be able to develop an inaccuracy reporting pathway to issuers. Given issuer experience with inaccuracy reporting, issuers should provide best practice to MHBE including information on how other SBMs (DCHBX) transmit provider inaccuracy data to issuers.

Questions or Comments?

Submit all Action Items to [mhbe.carriers@Maryland.gov](mailto:mhbe.carriers@Maryland.gov)