

# Plan Management Stakeholder Committee

April 6, 2017





## Welcome and Introductions

Meeting Minutes Approval

Feedback From the Field

## Essential Community Providers Write-in Process

- MHBE will allow issuers to Write-in Essential Community Providers to meet the 30% network inclusion requirement.

*Method:* Issuers will include Write-in ECPs utilizing the MHBE ECP Template. In column F of the template issuers will select “Write-in” in the drop down list for each ECP.



**ECP Template**

- The Supplemental Maryland Reinsurance Program has been allocated \$21.3 million for plan year 2016.
- For the 2016 plan year submission MHBE will continue the same submission requirements as for the 2015 plan year submissions.
- *Process changes from 2016:* Issuers will no longer submit the required reports into the SFTP. To reduce administrative burden, issuers filing claims will be able to upload their output reports into a designated ShareFile site.
- *ACTION ITEM:* Issuers must submit a point-of-contact to [mhbe.carriers@Maryland.gov](mailto:mhbe.carriers@Maryland.gov) to begin setting up the submission sites.



SMRP Document



SMRP Attestation

- Included in the HBX Application as a part of the MCO(Medical Assistance) Integration effort
- Will leverage existing data pipelines → CRISP Pass-through
- For QHPs will serve as an optional customer assistance tool only, not as a pathway tool

### *BUSINESS RULES:*

The Consumer should be able to search for a Provider based on the Provider name, Provider county, Provider specialty, Provider type, distance from the zip code, Provider gender, and if the Provider is a Primary Care Physician.

For QHP, the Provider search result will display all the carriers the Provider is affiliated with.

For QHP consumers, the selection of the Provider is for filtering and informational purposes only to assist the consumer in the selection of a QHP Plan. The selected Provider will not be transmitted to the carrier.

### *BUSINESS RULES CON'T:*

Update the Find a Doctor link on the QHP Plan Shopping page to take the consumer to the Provider Search page and not the CRISP website.

The Provider search functionality should be available in the HBX Mobile Application.

Provide the ability for consumers to report errors about Provider information displayed in the HBX.

The errors reported by consumers must be stored in the HBX and a report will be generated.

Provider search will be included in the Anonymous Browse application.

- Report relayed to MHBE functional groups on April 5, 2016

## MHBE Next Steps:

MHBE will work to release a reconciliation, SBMI, renewal testing plan, release schedule and strategy by April 27

MHBE will wrap up comments and responses to the Renewals Debrief Report by April 20, 2017

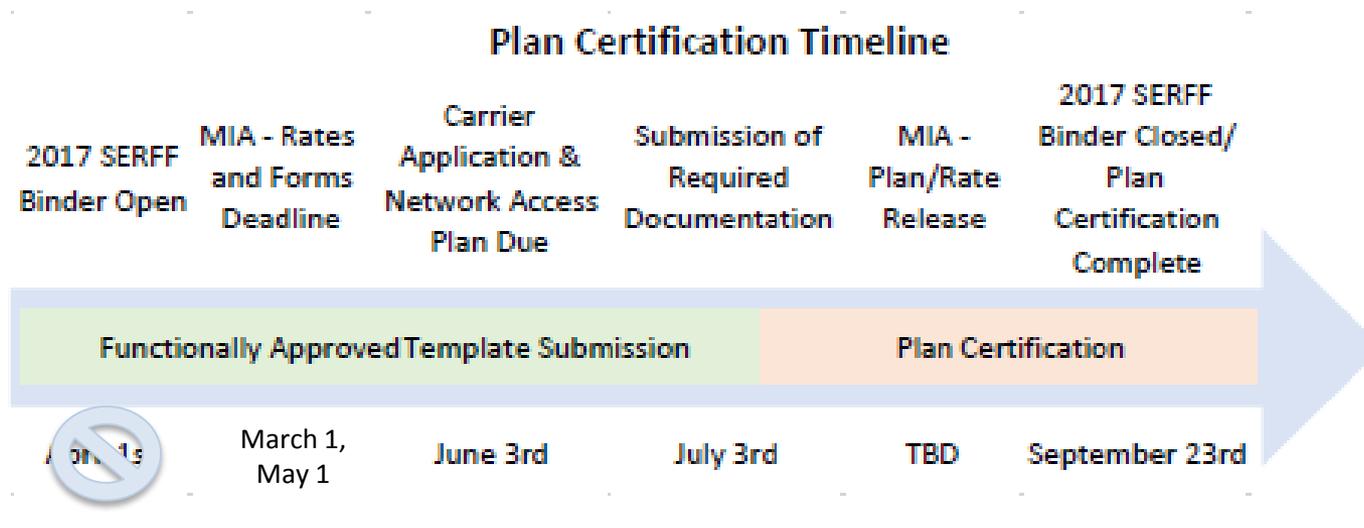
- Release + walkthrough of the MHBE Chase Campaign Memorandum



Chase Campaign  
OE4

# Plan Certification Process

- UPDATE: SERFF has been delayed with developing submission binders due to delays in finalization of federal templates. MHBE will keep issuers abreast of developments.



## Plan Certification Process – Submission Req's\*

Item Name	QHP/SADP	Due Dates
Integrated Carrier Application + Network Access Plan	QHP/SADP	June 1, 2017
Plan and Benefits Template	QHP/SADP	July 3, 2017
Rate Data Template	QHP/SADP	July 3, 2017
Prescription Drug Template	QHP	July 3, 2017
Service Area Template + Partial Service Area Justification	QHP/SADP	July 3, 2017
Network Template	QHP/SADP	July 3, 2017
Plan Crosswalk Template	QHP/SADP	July 3, 2017
MHBE Essential Community Providers Template	QHP/SADP	July 3, 2017

\*some items not included in table, for complete requirements please see the Issuer Letter

## SHOP Reconciliation & Updates

- For the month of April MHBE will work with issuers and the SHOP Administrator to determine best pathways for developing a reconciliation process.
- Issuers will be outreached to bilaterally to support this process.
- In early May MHBE will release an updated version of the SHOP Manual to incorporate and detail processes and add an FAQs section to provide additional clarity to specific scenarios

# Action Item Review



- ~~March 3, 2017~~ MHBE will transmit a formal memorandum detailing the date changes. MHBE will update the 834 Companion Guide correspondingly.
- ~~March 10, 2017~~ MHBE will transmit acceptance notices and launch a Standardized Benefit Design Workgroup Webpage on [marylandhbe.com](http://marylandhbe.com)
- ~~March 16, 2017~~ Issuers will review the Renewals After Action Review and comment/add any additional insights, recommendations, and concerns to the document.
- ~~March 16, 2017~~ Issuers will review the attached documentation and will submit any operation process/policy questions to MHBE
- ~~March 16, 2017~~ MHBE will be able to develop an inaccuracy reporting pathway to issuers. Given issuer experience with inaccuracy reporting, issuers should provide best practice to MHBE including information on how other SBMs (DCHBX) transmit provider inaccuracy data to issuers.

- **March 23, 2017** MHBE will respond to issuer recommendations and concerns with next steps/additional questions.

Next Meeting Location



## Upcoming Items



## Upcoming Items

- Standardized Benefit Design Workgroup Meeting – April 27, 2017
- Release of the Market Stabilization Rule & MHBE response
- Release of Plan Certification Templates
- Introduction of Stakeholder Topics for forthcoming PMSC Sessions:

Stakeholders may begin submitting items of interest for discussion for forthcoming PMSC sessions. Each session will have up to three sections dedicated to stakeholder topics.

Submitting Stakeholders must to [mhbe.carriers@Maryland.gov](mailto:mhbe.carriers@Maryland.gov):

1. Notify MHBE at least 14 days prior to the session of topic and section length
2. Submit presentation information at least 7 days prior to the session

Ex. Best practices from other SBMs, recommendations for improvement, etc.

Questions or Comments?