



Questions and Answers No. 1
Invitation for Bid MDM0031024261 JIRA Core Software
January 5, 2016

Ladies/Gentlemen: This list of questions and responses is being issued to clarify certain information contained in the above referenced IFB. Nothing in MHBE's response to these questions is to be construed as agreement to or acceptance by the MHBE of any statement or interpretation on the part of the Contractor.

QUESTION 1: Is 24/7 support and availability being requested?

RESPONSE: No, the MHBE would be using the support provided by Atlassian, the company that manufactures JIRA Core.

QUESTION 2: Will the server hosting JIRA be located on site at the customer facility or located at the contract awardee's facility?

RESPONSE: The MHBE will host JIRA on their servers.

QUESTION 3: Will training be needed for the 100 JIRA users?

RESPONSE: No, training will not be needed.

Michelle Compton
Procurement Officer

End of Question and Answer # 1

