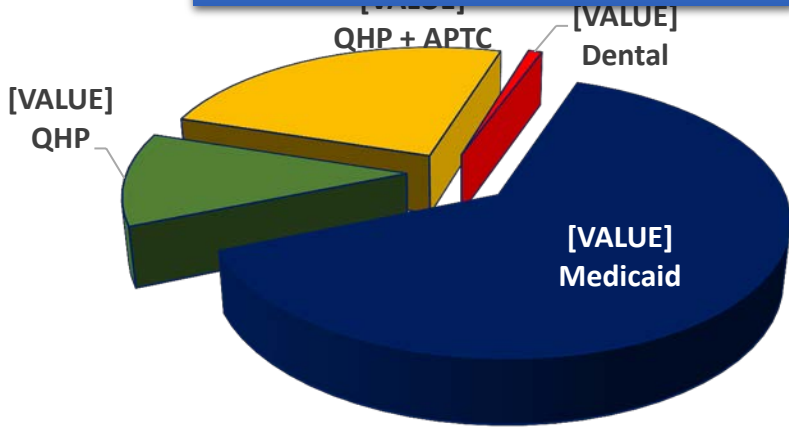


Open Enrollment 2016 Overview  
Board Meeting  
January 25, 2016

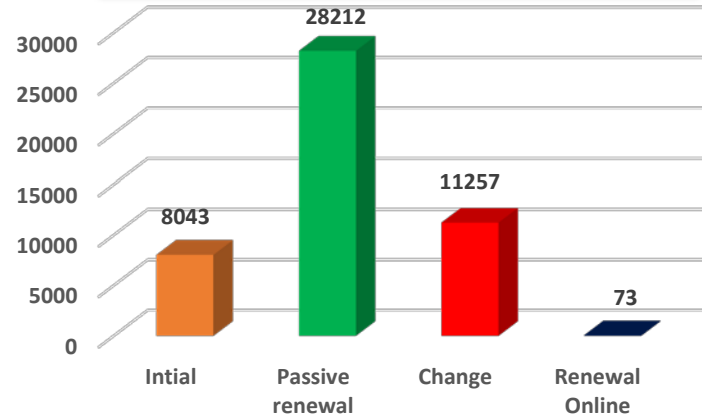
Presented by:  
Subramanian Munniasamy – CIO, MHBE

# Open Enrollment 2016 highlights

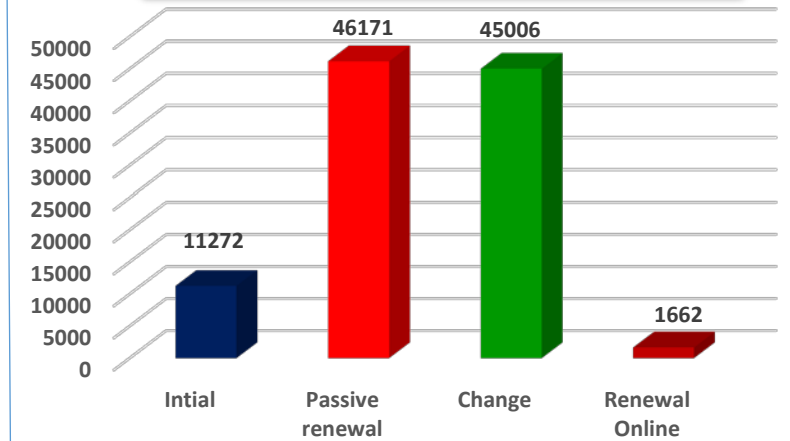
OE-3 enrollment breakdown



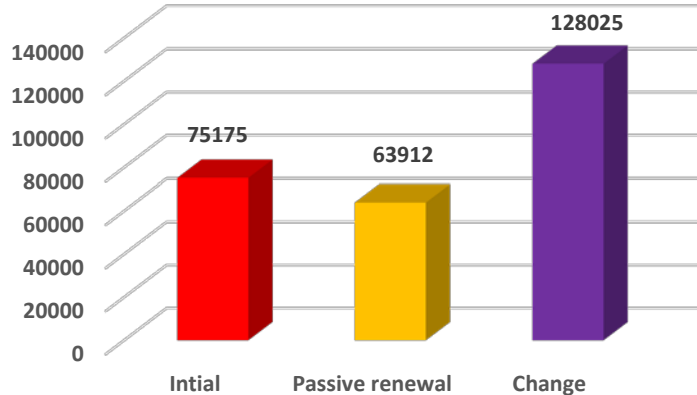
QHP breakdown



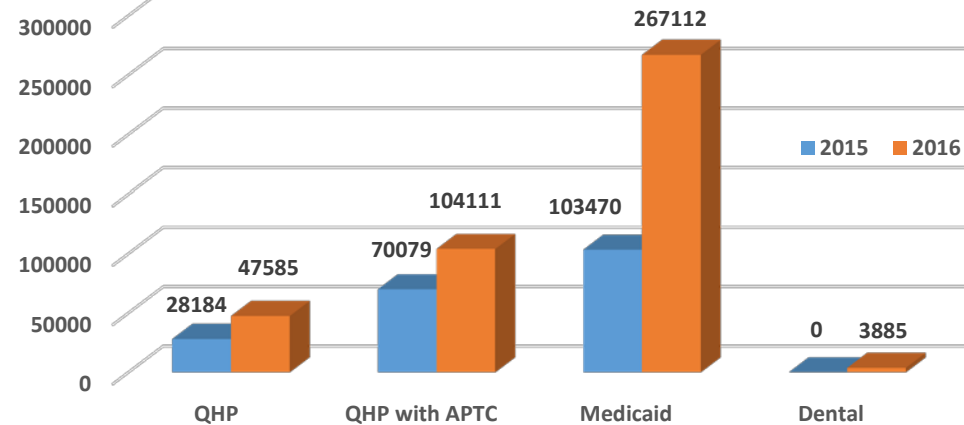
QHP with APTC breakdown



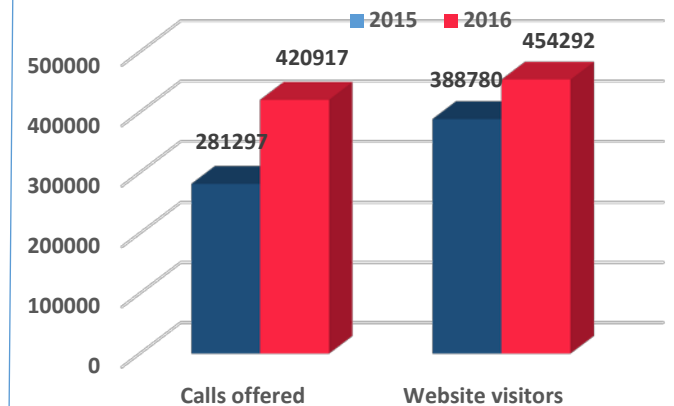
Medicaid breakdown



OE-3 enrollment comparison with OE-2



Call volume/Website visitors



# IT activities round-up

## Production

1. Reconciliation and validation of 1095-A and 1095-B form data.
2. Continue to coordinate with CMS on End of Year Annual IRS file (H41) testing
3. Continue to process 8001 and 834 files
4. Medicaid termination and CMS bulk services running per schedule
5. Continue to support escalated cases

## Infrastructure and Security

1. Guardium encryption upgrade planned
2. New virtual desktop environment Desktop As A Service (DaaS) tested at MHBE with support of DoIT
3. Server utilization ranges during peak OE period:
  1. Consumer Portal CPU utilization ~ 30 – 40%
  2. Worker Portal CPU utilization ~ 50 – 60%
  3. DB2 CPU utilization ~ 40 – 50%
4. Concurrent peak users ~ 1900
5. System Availability 6:00 AM to 12:00 AM

## PMO

### TIMEKEEPING RFP:

1. RFP issued and proposals evaluated for Timekeeping system. Award made on **January 14**
2. Regular tracking meeting to achieve operational and cost efficiencies

### SYSTEMS OPERATIONS RFP:

1. RFP issued (**Jan 5**)
2. Pre-bid conference (**Jan 15**)
3. Proposal due (**Feb 5**)
4. Award (**end March**)
5. Request Board Meeting in March to recommendations of selected vendor for System Operations RFP

# Upcoming releases

## Release Timeline- 2016

