

RESOLUTION OF THE BOARD OF TRUSTEES

APPROVING PROCUREMENTS

WHEREAS, on June 27, 2011, the Board of Trustees (the "Board") of the Maryland Health Benefit Exchange (the "Exchange") adopted the Maryland Health Benefit Exchange Procurement Policies and Procedures (the "Procurement Policy");

WHEREAS, the Procurement Policy requires the Executive Director to approve the form of competitive sealed procurements of the Exchange;

WHEREAS, to help Maryland efficiently achieve a seamless consumer experience when seeking assistance on a broad range of issues related to health care, the Exchange wishes to engage a contractor to analyze and make recommendations regarding (i) consumer assistance data received through existing call centers, and (ii) a road map for how an Exchange call center can best coordinate with existing resources (the "Call Center RFP");

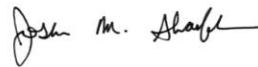
WHEREAS, to understand the total number of individuals that will utilize the Exchange once implemented, the Exchanges wishes to engage a contractor to study key policy and operational assumptions that drive enrollment trends, the potential enrollment in the Exchange, the shifts in coverage from other markets, and the characteristics of individuals who are likely to enroll in the Exchange (the "Take-Up Study RFP");

WHEREAS, the Executive Director has approved the forms of the Call Center RFP and the Take-Up Study RFP in substantially the forms attached hereto as Exhibit A;

WHEREAS, the Board has reviewed the Call Center Study RFP and the Take-Up Study RFP in substantially the forms attached hereto as Exhibit A;

NOW, THEREFORE, BE IT RESOLVED that the Board hereby approves the Call Center Study RFP and the Take-Up Study RFP as reflected in Exhibit A or as modified with such non-substantial changes as deemed necessary by the Executive Director.

I HEREBY CERTIFY that the foregoing Resolution was adopted on this 20th day of September, 2011, by the Board of Trustees of the Maryland Health Benefit Exchange.



Joshua M. Sharfstein, Chair